

Main page: [Cisco Unified MeetingPlace Release 8.5](#), [Cisco Unified MeetingPlace, Release 8.0](#), [Cisco Unified MeetingPlace, Release 7.1](#), [Cisco Unified MeetingPlace, Release 7.0](#)

Print PDF: [Print Alarm and Exception Code References](#)

This content applies to the following releases of Cisco Unified MeetingPlace:

- Release 7.0, 7.1, 8.0, 8.5

Exception Name: EX_PO_MBOX_90_FULL

Maximum Severity: MINOR

Decimal Code: 983177

Hex Code: 0xf0089

Description: Email outgoing mailbox is 90% full.

Resolution: Check email configuration.

Exception Name: EX_PO_MBOX_LONG_UNREAD

Maximum Severity: MINOR

Decimal Code: 983179

Hex Code: 0xf008b

Description: An email notification has not been sent for 2 hours.

Resolution: Check email configuration.

Exception Name: EX_USERMARKINACTIVE

Maximum Severity: MINOR

Decimal Code: 196838

Hex Code: 0x300e6

Description: A user profile has been locked: too many attempts to log in.

Resolution: Check the locked profiles table in the administrative web.

Exception Name: EX_GUESTINACTIVEORLOCKED

Maximum Severity: MINOR

Decimal Code: 196966

Hex Code: 0x30166

Description: The guest profile has been locked: too many attempts to log in. Guest users may not be able to access the system.

Resolution: Check the locked profiles table in the administrative web.

Notes: New for 8.0

Exception Name: EX_ROOT_SPACE

Maximum Severity: MAJOR

Decimal Code: 1048676

Hex Code: 0x100064

Description: The root file system is critically low on space.

Resolution: Contact Technical Support

Exception Name: EX_OPT_SPACE

Maximum Severity: MAJOR

Decimal Code: 1048678

Hex Code: 0x100066

Description: The /opt file system is critically low on space.

Resolution: Contact Technical Support

Exception Name: EX_DB_SPACE

Maximum Severity: MAJOR

Decimal Code: 1048679

Hex Code: 0x100067

Description: The database file system is critically low on space.

Resolution: Contact Technical Support

Exception Name: EX_RECORD_SPACE

Maximum Severity: MAJOR

Decimal Code: 1048680

Hex Code: 0x100068

Description: The recording file system is critically low on space.

Resolution: Too many meetings or user names have been recorded. Recording will continue after enough recordings have been transferred to the Windows servers.

Exception Name: EX_MISC_SPACE

Maximum Severity: MAJOR

Decimal Code: 1048681

Hex Code: 0x100069

Description: A disk partition is critically low on space.

Resolution: Contact Technical Support

Exception Name: EX_VAR_SPACE

Maximum Severity: MAJOR

Decimal Code: 1048682

Hex Code: 0x10006a

Description: A disk partition is critically low on space.

Resolution: Too many logs have been collected. Contact Technical Support.

Notes: New for 7.0MR2

Exception Name: EX_TMP_SPACE

Maximum Severity: MAJOR

Decimal Code: 1048683

Hex Code: 0x10006b

Description: A disk partition is critically low on space.

Resolution: Delete any files from the /tmp directory.

Notes: New for 7.0MR2

Exception Name: EX_CORESPACE

Maximum Severity: MAJOR

Decimal Code: 1048684

Hex Code: 0x10006c

Description: A disk partition is critically low on space.

Resolution: Remove files from /mpx-record or /mpx-record/cores to free up space.

Notes: New for 7.0MR2

Exception Name: EX_NEWCORESFOUND

Maximum Severity: MAJOR

Decimal Code: 1048685

Hex Code: 0x10006d

Description: The system had a critical error. This occurs when a major application module fails.

Resolution: v **Contact technical support.**

Notes: New for 7.0MR2

Exception Name: EX_CPMCP_NOSPACE

Maximum Severity: MINOR

Decimal Code: 1574038

Hex Code: 0x180496

Description: The recording was not started due to insufficient disk space in the application server.

Resolution: Too many meetings or user names have been recorded. Recording will continue after enough recordings have been transferred to the Windows servers.

Exception Name: EX_CPMCP_NORECSPACE

Maximum Severity: MAJOR

Decimal Code: 1574959

Hex Code: 0x18082f

Description: The recording file system is full.

Resolution: Too many meetings or user names have been recorded. Recording will continue after enough recordings have been transferred to the Windows servers.

Exception Name: EX_DB_MAINT_ERR

Maximum Severity: MINOR

Decimal Code: 1048876

Hex Code: 0x10012c

Description: The database maintenance (backup) script failed.

Resolution: Contact Technical Support

Exception Name: EX_IDS_DBSPACE_ROOT

Maximum Severity: MAJOR

Decimal Code: 1048777

Hex Code: 0x1000c9

Description: Database: The root space is critically full. Call Cisco TAC.

Resolution: Contact Technical Support

Exception Name: EX_IDS_DBSPACE_LOGICAL

Maximum Severity: MAJOR

Decimal Code: 1048778

Hex Code: 0x1000ca

Description: Database: The logical log space is critically full. Call Cisco TAC.

Resolution: Contact Technical Support. This alarm has been removed.

Exception Name: EX_IDS_DBSPACE_TEMP

Maximum Severity: MAJOR

Decimal Code: 1048779

Hex Code: 0x1000cb

Description: Database: The temporary space is critically full. Call Cisco TAC.

Resolution: Contact Technical Support

Exception Name: EX_IDS_DBSPACE_SBLOB

Maximum Severity: MAJOR

Decimal Code: 1048780

Hex Code: 0x1000cc

Description: Database: The "sblob" space is critically full. Call Cisco TAC.

Resolution: Contact Technical Support

Continue to [Alarm and Exception Code Reference List page 4](#).