

**Main page:** [Cisco Unified MeetingPlace Release 8.5](#), [Cisco Unified MeetingPlace, Release 8.0](#), [Cisco Unified MeetingPlace, Release 7.1](#), [Cisco Unified MeetingPlace, Release 7.0](#)

**Print PDF:** [Print Alarm and Exception Code References](#)

This content applies to the following releases of Cisco Unified MeetingPlace:

- Release 7.0, 7.1, 8.0, 8.5

**Exception Name:** EX\_PO\_MBOX\_90\_FULL

**Maximum Severity:** MINOR

**Decimal Code:** 983177

**Hex Code:** 0xf0089

**Description:** Email outgoing mailbox is 90% full.

**Resolution:** Check email configuration.

**Exception Name:** EX\_PO\_MBOX\_LONG\_UNREAD

**Maximum Severity:** MINOR

**Decimal Code:** 983179

**Hex Code:** 0xf008b

**Description:** An email notification has not been sent for 2 hours.

**Resolution:** Check email configuration.

**Exception Name:** EX\_USERMARKINACTIVE

**Maximum Severity:** MINOR

**Decimal Code:** 196838

**Hex Code:** 0x300e6

**Description:** A user profile has been locked: too many attempts to log in.

**Resolution:** Check the locked profiles table in the administrative web.

**Exception Name:** EX\_GUESTINACTIVEORLOCKED

**Maximum Severity:** MINOR

**Decimal Code:** 196966

**Hex Code:** 0x30166

**Description:** The guest profile has been locked: too many attempts to log in. Guest users may not be able to access the system.

**Resolution:** Check the locked profiles table in the administrative web.

**Notes:** New for 8.0

**Exception Name:** EX\_ROOT\_SPACE

**Maximum Severity:** MAJOR

**Decimal Code:** 1048676

**Hex Code:** 0x100064

**Description:** The root file system is critically low on space.

**Resolution:** Contact Technical Support

**Exception Name:** EX\_OPT\_SPACE

**Maximum Severity:** MAJOR

**Decimal Code:** 1048678

**Hex Code:** 0x100066

**Description:** The /opt file system is critically low on space.

**Resolution:** Contact Technical Support

**Exception Name:** EX\_DB\_SPACE

**Maximum Severity:** MAJOR

**Decimal Code:** 1048679

**Hex Code:** 0x100067

**Description:** The database file system is critically low on space.

**Resolution:** Contact Technical Support

**Exception Name:** EX\_RECORD\_SPACE

**Maximum Severity:** MAJOR

**Decimal Code:** 1048680

**Hex Code:** 0x100068

**Description:** The recording file system is critically low on space.

**Resolution:** Too many meetings or user names have been recorded. Recording will continue after enough recordings have been transferred to the Windows servers.

**Exception Name:** EX\_MISC\_SPACE

**Maximum Severity:** MAJOR

**Decimal Code:** 1048681

**Hex Code:** 0x100069

**Description:** A disk partition is critically low on space.

**Resolution:** Contact Technical Support

**Exception Name:** EX\_VAR\_SPACE

**Maximum Severity:** MAJOR

**Decimal Code:** 1048682

**Hex Code:** 0x10006a

**Description:** A disk partition is critically low on space.

**Resolution:** Too many logs have been collected. Contact Technical Support.

**Notes:** New for 7.0MR2

**Exception Name:** EX\_TMP\_SPACE

**Maximum Severity:** MAJOR

**Decimal Code:** 1048683

**Hex Code:** 0x10006b

**Description:** A disk partition is critically low on space.

**Resolution:** Delete any files from the /tmp directory.

**Notes:** New for 7.0MR2

**Exception Name:** EX\_CORESPACE

**Maximum Severity:** MAJOR

**Decimal Code:** 1048684

**Hex Code:** 0x10006c

**Description:** A disk partition is critically low on space.

**Resolution:** Remove files from /mpx-record or /mpx-record/cores to free up space.

**Notes:** New for 7.0MR2

**Exception Name:** EX\_NEWCORESFOUND

**Maximum Severity:** MAJOR

**Decimal Code:** 1048685

**Hex Code:** 0x10006d

**Description:** The system had a critical error. This occurs when a major application module fails.

**Resolution:** v **Contact technical support.**

**Notes:** New for 7.0MR2

**Exception Name:** EX\_CPMCP\_NOSPACE

**Maximum Severity:** MINOR

**Decimal Code:** 1574038

**Hex Code:** 0x180496

**Description:** The recording was not started due to insufficient disk space in the application server.

**Resolution:** Too many meetings or user names have been recorded. Recording will continue after enough recordings have been transferred to the Windows servers.

**Exception Name:** EX\_CPMCP\_NORECSPACE

**Maximum Severity:** MAJOR

**Decimal Code:** 1574959

**Hex Code:** 0x18082f

**Description:** The recording file system is full.

**Resolution:** Too many meetings or user names have been recorded. Recording will continue after enough recordings have been transferred to the Windows servers.

**Exception Name:** EX\_DB\_MAINT\_ERR

**Maximum Severity:** MINOR

**Decimal Code:** 1048876

**Hex Code:** 0x10012c

**Description:** The database maintenance (backup) script failed.

**Resolution:** Contact Technical Support

**Exception Name:** EX\_IDS\_DBSPACE\_ROOT

**Maximum Severity:** MAJOR

**Decimal Code:** 1048777

**Hex Code:** 0x1000c9

**Description:** Database: The root space is critically full. Call Cisco TAC.

**Resolution:** Contact Technical Support

**Exception Name:** EX\_IDS\_DBSPACE\_LOGICAL

**Maximum Severity:** MAJOR

**Decimal Code:** 1048778

**Hex Code:** 0x1000ca

**Description:** Database: The logical log space is critically full. Call Cisco TAC.

**Resolution:** Contact Technical Support. This alarm has been removed.

**Exception Name:** EX\_IDS\_DBSPACE\_TEMP

**Maximum Severity:** MAJOR

**Decimal Code:** 1048779

**Hex Code:** 0x1000cb

**Description:** Database: The temporary space is critically full. Call Cisco TAC.

**Resolution:** Contact Technical Support

**Exception Name:** EX\_IDS\_DBSPACE\_SBLOB

**Maximum Severity:** MAJOR

**Decimal Code:** 1048780

**Hex Code:** 0x1000cc

**Description:** Database: The "sblob" space is critically full. Call Cisco TAC.

**Resolution:** Contact Technical Support

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