

Main page: [Cisco Unified MeetingPlace Release 8.5](#), [Cisco Unified MeetingPlace, Release 8.0](#), [Cisco Unified MeetingPlace, Release 7.1](#), [Cisco Unified MeetingPlace, Release 7.0](#)

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This content applies to the following releases of Cisco Unified MeetingPlace:

- Release 7.0, 7.1, 8.0, 8.5

Exception Name: EX_NOTES_STATUSNOTRESP

Maximum Severity: MINOR

Decimal Code: 1180930

Hex Code: 0x120502

Description: A Notes service on a Windows integrations server is not responding.

Resolution: Issue the gwstatus command to check the status of the service on Cisco MeetingPlace. If this also shows it does not respond, issue the gwstart command in order to restart the service. Check the status again to see that the service is functional.

Exception Name: EX_MPNOTIFY_STATUSNOTRESP

Maximum Severity: MINOR

Decimal Code: 1180994

Hex Code: 0x120542

Description: A notification service on a Windows integrations server is not responding.

Resolution: Issue the gwstatus command to check the status of the service on Cisco MeetingPlace. If this also shows it does not respond, issue the gwstart command in order to restart the service. Check the status again to see that the service is functional.

Exception Name: EX_DATACONF_STATUSNOTRESP

Maximum Severity: MINOR

Decimal Code:1181186

Hex Code: 0x120602

Description: A web conferencing service is not responding.

Resolution: Issue the gwstatus command to check the status of the service on Cisco MeetingPlace. If this also shows it does not respond, issue the gwstart command in order to restart the service. Check the status again to see that the service is functional.

Exception Name: EX_DATACONFIGGCC_STATUSNOTRESP

Maximum Severity:MINOR

Decimal Code:1181250

Hex Code: 0x120642

Description: A web conferencing "GCC" service is not responding.

Resolution:Issue the gwstatus command to check the status of the service on Cisco MeetingPlace. If this also shows it does not respond, issue the gwstart command in order to restart the service. Check the status again to see that the service is functional.

Exception Name: EX_DATACONFMCS_STATUSNOTRESP

Maximum Severity:MINOR

Decimal Code: 1181314

Hex Code: 0x120682

Description: A web conferencing "MCS" service is not responding.

Resolution: Issue the gwstatus command to check the status of the service on Cisco MeetingPlace. If this also shows it does not respond, issue the gwstart command in order to restart the service. Check the status again to see that the service is functional.

Exception Name: EX_DATACONFSAMETIME_STATUSNOTRESP

Maximum Severity: MINOR

Decimal Code: 1181378

Hex Code: 0x1206c2

Description: A Sametime service is not responding on a Windows integrations server.

Resolution: Issue the gwstatus command to check the status of the service on Cisco MeetingPlace. If this also shows it does not respond, issue the gwstart command in order to restart the service. Check the status again to see that the service is functional.

Exception Name: EX_DCDIR_STATUSNOTRESP

Maximum Severity: MINOR

Decimal Code: 1181698

Hex Code: 0x120802

Description: A directory replication service on a Windows integrations server is not responding.

Resolution: Issue the gwstatus command to check the status of the service on Cisco MeetingPlace. If this also shows it does not respond, issue the gwstart command in order to restart the service. Check the status again to see that the service is functional.

Exception Name: EX_GWSIMAGENT_STATUSNOTRESP

Maximum Severity:MINOR

Decimal Code: 1183490

Hex Code: 0x120f02

Description: A GWSIM agent is not responding on a Windows web or integrations server.

Resolution: Issue the gwstatus command to check the status of the service on Cisco MeetingPlace. If this also shows it does not respond, issue the gwstart command in order to restart the service. Check the status again to see that the service is functional.

Exception Name: EX_MPWEBCONF_STATUSNOTRESP

Maximum Severity: MINOR

Decimal Code: 1182210

Hex Code: 0x120a02

Description: A Windows "MeetingPlace Web" service is not responding.

Resolution: Issue the gwstatus command to check the status of the service on Cisco MeetingPlace. If this also shows it does not respond, issue the gwstart command in order to restart the service. Check the status again to see that the service is functional.

Exception Name: EX_GATEWAY_LOW_DISK_SPACE

Maximum Severity: MINOR

Decimal Code:1179691

Hex Code: 0x12002b

Description: A Windows web or integrations server is low on disk space.

Resolution: Check the disk space on the Windows server and remove temporary files as necessary. Remove recording files as necessary.

Exception Name: EX_GATEWAY_CRITICAL_LOW_DISK_SPACE

Maximum Severity: MAJOR

Decimal Code: 1179692

Hex Code: 0x12002c

Description: A Windows web or integrations server is critically low on disk space.

Resolution: Check the disk space on the Windows server and remove temporary files as necessary. Remove recording files as necessary.

Exception Name: EX_GATEWAY_INSUFFICIENT_DISK_SPACE_TODOWNLOAD

Maximum Severity: MAJOR

Decimal Code: 1179694

Hex Code: 0x12002e

Description: A Windows web or integrations server is critically low on disk space and the application server may not be able to copy files to the Windows server. This will usually indicate that a backup cannot be taken.

Resolution: Check the disk space on the Windows server and remove temporary files as necessary. Remove recording or backup files as necessary.

Notes: New with 7.0.3

Exception Name: EX_UTIL_WEBEX_BOTH_LOST

Maximum Severity: MAJOR

Decimal Code:2261763

Hex Code: 0x228303

Description: Connection to both WebEx TSP servers has been lost.

Resolution: Check the network configuration and network hardware. If this condition does not clear shortly contact Technical Support.

Exception Name: EX_MAILAUTHFAIL

Maximum Severity:MINOR

Decimal Code: 2162710

Hex Code: 0x210016

Description: Email notification failure: Client is not authorized to send mail.

Resolution: Check email configuration.

Exception Name: EX_TEMPFAIL

Maximum Severity: MINOR

Decimal Code: 2162711

Hex Code: 0x210017

Description: Email notification failure: The email template is malformed.

Resolution: Check any changes made to the email templates.

Exception Name: EX_SMTPFAIL

Maximum Severity: MINOR

Decimal Code: 2162712

Hex Code: 0x210018

Description: Email notification failure: SMTP server is not available.

Resolution: Check email configuration.

Exception Name: EX_EXCHANGEFAIL

Maximum Severity: MINOR

Decimal Code: 2162718

Hex Code: 0x21001e

Description: Email notification failure: Exchange server is not available.

Resolution: Check email configuration.

Exception Name: EX_RETRYFAIL

Maximum Severity:MINOR

Decimal Code:2162719

Hex Code: 0x21001f

Description: Email notification failure: Retries failed; check configuration.

Resolution: Check email configuration.

Exception Name: EX_PO_MSGOVERFLOW

Maximum Severity:MINOR

Decimal Code:983175

Hex Code: 0xf0087

Description: Email notifications lost due to mailbox overflow.

Resolution:Check email configuration.

Exception Name: EX_PO_MBOX_FULL

Maximum Severity:MINOR

Decimal Code:983176

Hex Code: 0xf0088

Description: Email outgoing mailbox is full.

Resolution: Check email configuration.

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