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Cisco WebEx Integration

Table: Requirements for the Cisco WebEx integration with Cisco Unified MeetingPlace Release 7.1

Component	Requirement
Hardware	<ul style="list-style-type: none"> • For Integration Option 1 (schedule and attend Cisco WebEx meetings from Cisco Unified MeetingPlace) only: <ul style="list-style-type: none"> ◆ Cisco Unified MeetingPlace requires that your system contain at least one internal Cisco Unified MeetingPlace Web Server (or cluster). The system can optionally also contain an external Web Server(or cluster). ◆ Part of the Cisco WebEx gateway software is installed on the Web Server. • Cisco Unified MeetingPlace URLs are published in Cisco Unified MeetingPlace notifications that provide automatic redirect to the Cisco WebEx MeetingCenter upon joining, for both internal users and external guest users via the Cisco Unified MeetingPlace Web Servers deployed. • A Cisco MCS-7835 can be used for web scheduling and up to 250 concurrent web redirect sessions. • A Cisco MCS-7845 can be used for up to 500 concurrent web redirect per Web Server with a maximum of 100 meetings. • No Cisco Unified MeetingPlace web user licenses are required or used with Cisco WebEx.
Software	

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| <ul style="list-style-type: none">• Cisco Unified MeetingPlace Release 7.1 requires Cisco WebEx Release WBS 27 on the Cisco WebEx site.• Cisco Unified MeetingPlace requires Cisco WebEx MeetingCenter or Cisco WebEx MeetingCenter Pro. |
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Limitations and Restrictions

- MeetingPlace Application Server WebEx TSP only support SOCKS web proxy servers (not HTTP proxy). Allow direct firewall access to WebEx Site IPs directly. Often there are delay issues when proxy servers are used. The system must be able to continuously maintain its links to the WebEx integration, otherwise user response times may be affected.
- A Cisco WebEx integration can have a maximum of 1000 user ports per system.
- The Cisco WebEx integration on the Cisco Unified MeetingPlace Application Server does not support redundancy and failover deployments.
- The Media Servers may be redundant (which provides active DSP redundancy).
- Cisco WebEx is only supported for use with Cisco Unified MeetingPlace web conferencing and the Cisco Unified MeetingPlace for Microsoft Outlook integration. It cannot be used with the IBM Lotus Notes for Cisco Unified MeetingPlace integration.
- Cisco WebEx does not support Cisco Unified MeetingPlace for Microsoft Office Communicator.
- Cisco WebEx does not support Cisco Unified MeetingPlace RSNA.
- Cisco Unified MeetingPlace unique profile numbers must be eight digits or less. The profile number is typically the telephone number of an end user and usually does not include the country code or area code.
- If scheduling from the Cisco Unified MeetingPlace web user portal, the meeting scheduler can choose to define certain users as "alternate hosts". Alternate hosts can start the meeting if the meeting scheduler does not arrive on time.
 - ◆ If you schedule your meeting from an alternate scheduling interface, such as the Microsoft Outlook integration, you can still define certain users as alternate hosts from the Cisco Unified MeetingPlace web user portal.
 - ◆ Users must have their e-mail address, first name, and last name set in their user profiles in order to be listed as alternate hosts.
 - ◆ If any user who is defined as an alternate host does *not* have this information listed, the system marks the meeting invalid and locks it. This prevents any user from attending the meeting, including the meeting scheduler, even if all other alternate hosts and the meeting host have an e-mail address, first name, and last name set in their user profiles.
 - ◆ If a user defined as an alternate host does not have their e-mail address, first name, and last name set in their user profile, the system will set the accounts of all other users who are attempting to attend the *same* meeting to inactive on Cisco WebEx and remove their ability to attend any meetings. This includes users who have their e-mail address, first name, and last name set in their user profiles.
 - ◆ If you invite an alternate host whose Cisco WebEx user account is inactive, the system will "hang" and the alternate host will see a blank window.

Note: We highly recommend that you populate the user profile for anyone who will ever be invited to a Cisco WebEx meeting with an e-mail address, first name, and last name.

Types of Cisco WebEx Service Contracts

Minutes

With this model, Cisco WebEx charges the customer for web-meeting minutes consumed by attendees.

Concurrent Ports

With this model, the customer purchases a certain number of Cisco WebEx ports. A port corresponds to a web-meeting attendee. The number of attendees that can join meetings system-wide is limited to the number of ports purchased; hence the term "concurrent ports".

Named Host

With this model, only someone who is explicitly named as a host can schedule a meeting.

The Named Host license requires a Cisco WebEx user account for each profiled user of Cisco Unified MeetingPlace. If there are more Cisco Unified MeetingPlace users than Cisco WebEx users, some users will be able to schedule but not actually join the meeting.

IBM Lotus Notes Integration

For the IBM Lotus Notes with Cisco Unified MeetingPlace integration, you need an Application Server, a Web Server (which also hosts the integration), and an IBM Lotus Domino server.

Note: Multiple clusters are not supported for the IBM Lotus Notes integration for Cisco Unified MeetingPlace.

Table: Requirements for the IBM Lotus Notes integration with Cisco Unified MeetingPlace Release 7.1

Component	Requirement
IBM Lotus Domino Server	Hardware <ul style="list-style-type: none">• Microsoft Windows computer. Operating System <ul style="list-style-type: none">• Windows.

	<p>Software</p> <ul style="list-style-type: none"> • IBM Lotus Domino Release 6.0x, 6.5x, 7.0x, 8.0x or 8.5
<p>Cisco Unified MeetingPlace Web Server</p> <p>Note: The Cisco Unified MeetingPlace for IBM Lotus Notes integration is installed on the Web Server.</p>	<p>Hardware</p> <ul style="list-style-type: none"> • See the Web Server Requirements. <p>Operating System</p> <ul style="list-style-type: none"> • Cisco MCS OS 2003.1.2.a SR13 or later. <p>License</p> <ul style="list-style-type: none"> • The Cisco Unified MeetingPlace <i>lotusnotes</i> license. <p>Software</p> <ul style="list-style-type: none"> • IBM Lotus Notes client Release 6.0.x, 6.5.x, 7.0.x, 8.0.x or 8.5 • Microsoft Internet Information Server (IIS) Release 6.0. <p>Note: Microsoft IIS Release 6.0 is installed and configured on the Cisco MCS when the operating system is installed.</p>
Cisco Unified MeetingPlace Application Server	See the Application Server Requirements .
End-User System	<p>Hardware</p> <ul style="list-style-type: none"> • Microsoft Windows computer. <p>Software</p> <ul style="list-style-type: none"> • Templates 6.0.4, 6.0.5, 6.5.4, 6.5.5, 6.5.6, 7.0.2, 7.0.3, 8.0 and 8.5 • Users of IBM Lotus Domino Server Release 6 require: <ul style="list-style-type: none"> ◆ IBM Lotus Notes Release 6.0.4 or 6.0.5 ◆ Template of the same release as the client or an earlier release • Users of IBM Lotus Domino Server Release 6.5 require: <ul style="list-style-type: none"> ◆ IBM Lotus Notes Release 6.54., 6.5.5, or 6.5.6 ◆ Template of the same release as the client or an earlier release • Users of IBM Lotus Domino Server Release 7 require: <ul style="list-style-type: none"> ◆ IBM Lotus Notes Release 7.0.2 or 7.0.3 ◆ Template of the same release as the client or an earlier release

	<ul style="list-style-type: none"> • Users of IBM Lotus Domino Server Release 8 require: <ul style="list-style-type: none"> ◆ IBM Lotus Notes Release 8.0 and 8.5 ◆ Template of the same release as the client or an earlier release <p>Operating System</p> <ul style="list-style-type: none"> • One of the following: <ul style="list-style-type: none"> ◆ Windows ME ◆ Windows Vista ◆ Windows 2000 Professional ◆ Windows 2000 Server Edition (Service Pack 2 or later) ◆ Windows 2000 Advanced Server Edition (Service Pack 2 or later) ◆ Windows XP
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IBM Lotus Sametime Instant Messaging Integration

For the IBM Lotus Sametime Instant Messaging integration, you need the following servers:

- Cisco Unified MeetingPlace Application Server
- Cisco Unified MeetingPlace Media Server
- IBM Lotus Sametime Server

Table: Requirements for the IBM Lotus Sametime Instant Messaging integration with Cisco Unified MeetingPlace Release 7.1

Component	Requirement
IBM Lotus Sametime Server	<p>Software</p> <ul style="list-style-type: none"> • IBM Lotus Sametime Release 7.5.1 • IBM Lotus Notes Release 8.0.1
Cisco Unified MeetingPlace Application Server	See the Application Server Requirements .
Cisco Unified MeetingPlace Media Server	See the Media Server Requirements .
End-User System	<p>Hardware</p> <ul style="list-style-type: none"> • Microsoft Windows <p>Software</p> <ul style="list-style-type: none"> • IBM Lotus Sametime Connect Client Version 7.5.1 • Client Browsers <ul style="list-style-type: none"> ◆ Mozilla 1.7.12 on Windows XP

	<ul style="list-style-type: none"> ◆ Firefox 1.5 on Windows XP ◆ Firefox 2.0 ◆ Internet Explorer 6.0, 7.0 on Windows XP Professional, Windows XP Professional 64-bit <p>Operating System</p> <ul style="list-style-type: none"> • Microsoft Windows <ul style="list-style-type: none"> ◆ Windows XP Professional Service Pack 2 ◆ Windows XP Professional 64-bit only for Web Conferencing ◆ Windows 2000 ◆ Microsoft Vista
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IBM Lotus Sametime Web Integration

For the IBM Lotus Sametime Web integration, you need the following servers:

- Cisco Unified MeetingPlace Application Server
- Cisco Unified MeetingPlace Media Server
- IBM Lotus Sametime Standard Server

Notes:

- Because the IBM Lotus Sametime Server cannot support multiple Telephony Conferencing Service Provider Interface (TCSPI) server-side integrations, you cannot use both of the following integrations at the same time:
 - ◆ Cisco Unified MeetingPlace for IBM Lotus Sametime Web Standard (IBM Lotus Sametime server-side TCSPI integration with Cisco Unified MeetingPlace)
 - ◆ Cisco Click to Call and Conference with IBM Lotus Sametime (IBM Lotus Sametime server-side TCSPI integration with Cisco Unified Communications Manager)

These two server-side integrations are mutually exclusive and cannot both be deployed at the same time.
- You can, however, deploy Cisco Unified MeetingPlace for IBM Lotus Sametime Web with either or both of the following client-side integrations:
 - ◆ Cisco Unified Messaging with IBM Lotus Sametime
 - ◆ Cisco Phone Control and Presence with IBM Lotus Sametime

Table: Requirements for the IBM Lotus Sametime Web integration with Cisco Unified MeetingPlace Release 7.1

Component	Requirement
IBM Lotus Sametime Server (Standard)	<p>Hardware</p> <ul style="list-style-type: none"> • Microsoft Windows computer <p>Operating System</p> <ul style="list-style-type: none"> • Windows 2000 Server • Windows Server 2003 Standard • Windows Server 2003 Enterprise Edition Service Pack 2

	<p>Software</p> <ul style="list-style-type: none"> • IBM Lotus Sametime Standard Server 7.5.1 CF1 <p>Also see the server requirements at http://publib.boulder.ibm.com/infocenter/sametime/v7r5m1/index.jsp?topic=/com.ibm.help.sameti</p> <ul style="list-style-type: none"> • IBM Lotus Sametime Standard Server 8.0.1 <p>Also see the server requirements at http://www-01.ibm.com/support/docview.wss?rs=477&uid=sw</p> <p>Note: If you also deploy the Cisco Phone Control and Presence with IBM Lotus Sametime integration, then 8.0.1 and install the following IBM patches to disable the IBM phone icon: 3AAAFEAB, 49D5219C, 643A</p>
Cisco Unified MeetingPlace Application Server	See the Application Server Requirements .
Cisco Unified MeetingPlace Media Server	See the Media Server Requirements .
End-User System	<ul style="list-style-type: none"> • IBM Lotus Sametime Connect Client Version 7.5.1 CF1 <p>Also see the client requirements at http://publib.boulder.ibm.com/infocenter/sametime/v7r5m1/index.jsp?topic=/com.ibm.help.sameti</p> <ul style="list-style-type: none"> • IBM Lotus Sametime Connect Client Version 8.0 <p>Also see the client requirements at http://www-01.ibm.com/support/docview.wss?rs=477&uid=sw</p>

Jabber Integration

For the Jabber with Cisco Unified MeetingPlace integration, you need an Application Server, a Web Server, and a Jabber XCP server.

Table: Requirements for the Jabber integration with Cisco Unified MeetingPlace Release 7.1

Component	Requirement
Jabber XCP server	<p>Hardware</p> <ul style="list-style-type: none"> • See the Web Server Requirements. <p>Operating System</p> <ul style="list-style-type: none"> • Windows. <p>Software</p> <ul style="list-style-type: none"> • Jabber XCP server Release 5.1

	<ul style="list-style-type: none"> • Sun Java Runtime Environment (JRE) Release 1.4.2.xx
Cisco Unified MeetingPlace Web Server	<p>Hardware</p> <ul style="list-style-type: none"> • See the Web Server Requirements. <p>Operating System</p> <ul style="list-style-type: none"> • Cisco MCS OS 2003.1.2.a SR13 or later <p>Software</p> <ul style="list-style-type: none"> • Jabber XCP server Release 5.1 • Sun Java Runtime Environment (JRE) Release 1.4.2.xx <p>License</p> <ul style="list-style-type: none"> • Cisco Unified MeetingPlace <i>jabber</i> license <p>Other</p> <ul style="list-style-type: none"> • Microsoft Internet Information Server (IIS) Release 6.0 <p>Note: Microsoft IIS Release 6.0 is installed and configured on the Cisco MCS when the operating system is installed.</p>
Cisco Unified MeetingPlace Application Server	See the Application Server Requirements .
End-User System	<p>Hardware</p> <ul style="list-style-type: none"> • Microsoft Windows computer <p>Software</p> <ul style="list-style-type: none"> • Jabber Messenger Release 3.2, Windows version <p>Operating System</p> <ul style="list-style-type: none"> • Windows <p>Other</p> <ul style="list-style-type: none"> • End users who initiate Cisco Unified MeetingPlace meetings from Jabber Messenger must be profiled users in Cisco Unified MeetingPlace.

Microsoft Office Communicator (MOC) Integration

For the Cisco Unified MeetingPlace for Microsoft Office Communicator (MOC) integration, you need an Application Server, a Web Server (which also hosts the integration), and a Live Communications Server (LCS).

Table: Requirements for the Microsoft Office Communicator integration with Cisco Unified MeetingPlace Release 7.1

Component	Requirement
LCS Server	<p>Hardware</p> <ul style="list-style-type: none"> • See the Web Server Requirements. <p>Operating System</p> <ul style="list-style-type: none"> • Microsoft Windows 2003 <p>Software</p> <ul style="list-style-type: none"> • Microsoft Live Communications Server (LCS) 2005 Standard or Enterprise Edition
Cisco Unified MeetingPlace Application Server	See the Application Server Requirements .
Cisco Unified MeetingPlace Web Server	<p>Hardware</p> <ul style="list-style-type: none"> • See the Web Server Requirements. <p>Operating System</p> <ul style="list-style-type: none"> • Cisco MCS OS 2003.1.2.a SR13 or later. <p>Software</p> <ul style="list-style-type: none"> • Windows 2003 <p>License</p> <ul style="list-style-type: none"> • The Cisco Unified MeetingPlace <i>msft_int</i> license. <p>Other</p> <ul style="list-style-type: none"> • Microsoft .NET 2.0
End user	<p>Hardware</p> <ul style="list-style-type: none"> • Microsoft Windows computer <p>Software</p> <ul style="list-style-type: none"> • Microsoft Office Communicator 2005 <p>Operating System</p> <ul style="list-style-type: none"> • Microsoft Windows 2003

Microsoft Outlook Integration

Note: Cisco Unified MeetingPlace for Microsoft Outlook does not support "thin clients" (Citrix or Terminal Server).

Table: Requirements for the Microsoft Outlook integration with Cisco Unified MeetingPlace Release 7.1

System	Requirements
Microsoft Exchange Server	<p>Hardware</p> <ul style="list-style-type: none"> • See the Web Server Requirements. <p>Software</p> <ul style="list-style-type: none"> • Microsoft Exchange Server 2003 Service Pack 2 <p style="margin-left: 20px;">Enable WebDAV access from Cisco Unified MeetingPlace.</p> • Microsoft Exchange Server 2007 Service Pack 1 and later <p style="margin-left: 20px;">Enable EWS access from Cisco Unified MeetingPlace and use the Client Access server role.</p> • Microsoft Exchange Server 2010, Microsoft Exchange Server 2010 Service Pack 1, or Microsoft Exchange 2010 Service Pack 2 <p style="margin-left: 20px;">Microsoft Exchange Server 2010 has SSL encryption turned on by default. Make sure that the proper SSL certificate is generated or that SSL is turned off on the Exchange server.</p> <p>Note: EWS replaces CDO as the interface to integrate with Microsoft Exchange 2007. EWS retrieves data from the Cisco Unified MeetingPlace mailbox in order to be able to send update notifications for those meetings scheduled from MP Web. It is also used to perform maintenance tasks, such as deleting old inbox items, for the Cisco Unified MeetingPlace mailbox.</p>
Cisco Unified MeetingPlace Application Server	<p>Hardware</p> <ul style="list-style-type: none"> • See the Application Server Requirements.
End-user system	<p>Hardware</p> <ul style="list-style-type: none"> • Microsoft Windows computer <p>Software</p> <ul style="list-style-type: none"> • One of the following: <ul style="list-style-type: none"> ◆ Microsoft Outlook XP ◆ Microsoft Outlook 2003 Service Pack 3

- ◆ Microsoft Outlook 2007 Service Pack 2
- ◆ Microsoft Outlook 2010 (32-Bit or 64-Bit Edition)
- An HTTP or HTTPS connection to Cisco Unified MeetingPlace for Microsoft Outlook
- Cisco Unified MeetingPlace for Microsoft Outlook plug-in
 - Note:** If you are upgrading from Release 7.0.2 or 7.0.3 to 7.1 and you currently have a plug-in for Microsoft Outlook 2007, you must upgrade your plug-in as part of your upgrade to Release 7.1. If you are upgrading from Release 7.0.2 or 7.0.3 and have a plug-in for Microsoft Outlook 2003, we strongly recommend that you also upgrade your Microsoft Outlook plug-in.

Operating System

- One of the following:
 - ◆ Microsoft Windows ME
 - ◆ Windows 2000 Professional
 - ◆ Windows 2000 SE with Service Pack 2
 - ◆ Windows 2000 AS with Service Pack 2
 - ◆ Windows XP Professional
 - ◆ Windows Server 2003
 - ◆ Windows 7 32-Bit or 64-Bit Edition (Professional, Business, or Ultimate)
 - ◆ Windows Vista 32-Bit or 64-Bit Edition (Enterprise, Business, or Ultimate)

Supported Cisco Unified IP Phones for Cisco Unified MeetingPlace PhoneView

The following Cisco Unified IP Phones are supported in Cisco Unified MeetingPlace Release 7.1:

- Cisco Unified IP Phone 9971
- Cisco Unified IP Phone 7940 and 7960 models (SCCP only)
- Cisco Unified IP Phone 7941 and 7961 models
- Cisco Unified IP Phone 7970 and 7971 models
- Cisco IP Communicator 1.1(5) or later
- Cisco Unified IP Phone 7942 and 7945 models
- Cisco Unified IP Phone 7962 and 7965 models
- Cisco Unified IP Phone 7975 model