Cisco Unified MeetingPlace, Release 7.1 -- Installing the Online Help for the Media Server

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To use the online help for the Media Server, you can place the help files in a shared directory either on a computer in your network or on your PC and then register the directory location in the MSA interface.

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Location of the Help Files

You must manually download and install the online help files for the Media Server Administrator. The help files are located here:

http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products installation and configuration guides list.html

There are two sets of files, depending on the type of Media Server you have:

Media Server Model	Link to Click	File to save
Media Server	Configuration Guide for Cisco Unified MeetingPlace 3545 Media Server (Online Help)	_
Cisco Unified MeetingPlace 3515 Media Server	Configuration Guide for Cisco Unified MeetingPlace 3515 Media Server (Online Help)	3515mcu.zip

Downloading the Online Help Files

Procedure

- 1. Go to
 - http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products installation and configuration guides list.htm
- 2. Click the name of the file that you need, depending on your system.
- 3. Click Save.
- 4. Save the file to a convenient location.
- 5. Unzip the files to a new directory called *help*.

The system unzips the online help files into the *help* directory as follows: <*location*>\help\3545mcu\mcu\..... (for the Cisco Unified MeetingPlace 3545 Media Server)

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Cisco_Unified_MeetingPlace,_Release_7.1_--_Installing_the_Online_Help_for_the_Media_Server < location > \help\3515mcu\mcu\..... (for the Cisco Unified MeetingPlace 3515 Media Server)

Installing the Online Help Files

Procedure

- 1. Copy the *help* directory to a shared directory on your PC, such as *<drive>*:*<location>*\help or to an HTTP server on your network that the Media Server can access.
- 2. Log in to the Media Server Administrator (MSA) interface.
- 3. Do one of the following, in the MSA interface sidebar:
 - ♦ Click **Board** (for a Cisco Unified MeetingPlace 3545 Media Server).
 - ♦ Click **Device** (for a Cisco Unified MeetingPlace 3515 Media Server).
- 4. Click the **Web** tab.
- 5. Paste the URL where the online help is located in the **Online Help URL** field. Enter the complete path up to, *but not including*, the mcu directory, as follows.

If you saved the file to a shared directory on your PC:

Media Server Model	Enter this:	Do NOT enter this:
Cisco Unified MeetingPlace 3545 Media Server	<pre><drive>:<location>\help\3545mcu</location></drive></pre>	<drive>:<location>\help\3545mcu\mcu</location></drive>
Cisco Unified MeetingPlace 3515 Media Server	<pre><drive>:<location>\help\3515mcu</location></drive></pre>	<drive>:<location>\help\3515mcu\mcu</location></drive>

If you saved the file to an HTTP server on your network:

Media Server Model	Enter this:	Do NOT enter this:
Cisco Unified MeetingPlace 3545 Media Server	http:///help/3545mcu	http:///help/3545mcu/mcu
Cisco Unified MeetingPlace 3515 Media Server	http:///help/3515mcu	http:///help/3545mcu/mcu

- 6. Click **Upload** in the toolbar.
- 7. Click Refresh.
- 8. Log out of the MSA interface.
- 9. Log back in to the MSA interface.
- 10. Click **Help** to ensure that the online help installed correctly.

Related Topics

See the "Using the Media Server Administrator (MSA) Interface" module in the Cisco Unified MeetingPlace Release 7.1 Configuration Guide at

http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products installation and configuration guides list.html.

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