

**Main page:** [Cisco Unified MeetingPlace, Release 7.1](#)

**Up one page:** [Installation](#)

To use the online help for the Media Server, you can place the help files in a shared directory either on a computer in your network or on your PC and then register the directory location in the MSA interface.

## Contents

- [1 Location of the Help Files](#)
- [2 Downloading the Online Help Files](#)
  - ◆ [2.1 Procedure](#)
- [3 Installing the Online Help Files](#)
  - ◆ [3.1 Procedure](#)
  - ◆ [3.2 Related Topics](#)

## Location of the Help Files

You must manually download and install the online help files for the Media Server Administrator. The help files are located here:

[http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_installation_and_configuration_guides_list.html)

There are two sets of files, depending on the type of Media Server you have:

Media Server Model	Link to Click	File to save
Cisco Unified MeetingPlace 3545 Media Server	Configuration Guide for Cisco Unified MeetingPlace 3545 Media Server (Online Help)	3545mcu.zip
Cisco Unified MeetingPlace 3515 Media Server	Configuration Guide for Cisco Unified MeetingPlace 3515 Media Server (Online Help)	3515mcu.zip

## Downloading the Online Help Files

### Procedure

1. Go to [http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_installation_and_configuration_guides_list.html)
2. Click the name of the file that you need, depending on your system.
3. Click **Save**.
4. Save the file to a convenient location.
5. Unzip the files to a new directory called *help*.

The system unzips the online help files into the *help* directory as follows:

<location>\help\3545mcu\mcu\.... (for the Cisco Unified MeetingPlace 3545 Media Server)

Cisco\_Unified\_MeetingPlace,\_Release\_7.1\_--\_Installing\_the\_Online\_Help\_for\_the\_Media\_Server  
 <location>\help\3515mcu\mcu\.... (for the Cisco Unified MeetingPlace 3515 Media Server)

## Installing the Online Help Files

### Procedure

1. Copy the *help* directory to a shared directory on your PC, such as <drive>:\<location>\help or to an HTTP server on your network that the Media Server can access.
2. Log in to the Media Server Administrator (MSA) interface.
3. Do one of the following, in the MSA interface sidebar:
  - ◆ Click **Board** (for a Cisco Unified MeetingPlace 3545 Media Server).
  - ◆ Click **Device** (for a Cisco Unified MeetingPlace 3515 Media Server).
4. Click the **Web** tab.
5. Paste the URL where the online help is located in the **Online Help URL** field. Enter the complete path up to, *but not including*, the mcu directory, as follows.

If you saved the file to a shared directory on your PC:

Media Server Model	Enter this:	Do NOT enter this:
Cisco Unified MeetingPlace 3545 Media Server	<drive>:<location>\help\3545mcu	<drive>:<location>\help\3545mcu\mcu
Cisco Unified MeetingPlace 3515 Media Server	<drive>:<location>\help\3515mcu	<drive>:<location>\help\3515mcu\mcu

If you saved the file to an HTTP server on your network:

Media Server Model	Enter this:	Do NOT enter this:
Cisco Unified MeetingPlace 3545 Media Server	<a href="http://.../help/3545mcu">http://.../help/3545mcu</a>	<a href="http://.../help/3545mcu/mcu">http://.../help/3545mcu/mcu</a>
Cisco Unified MeetingPlace 3515 Media Server	<a href="http://.../help/3515mcu">http://.../help/3515mcu</a>	<a href="http://.../help/3545mcu/mcu">http://.../help/3545mcu/mcu</a>

6. Click **Upload** in the toolbar.
7. Click **Refresh**.
8. Log out of the MSA interface.
9. Log back in to the MSA interface.
10. Click **Help** to ensure that the online help installed correctly.

### Related Topics

See the "Using the Media Server Administrator (MSA) Interface" module in the *Cisco Unified MeetingPlace Release 7.1 Configuration Guide* at [http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_installation_and_configuration_guides_list.html).