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Related Topics:

- [How to Install Web Conferencing in a Load-Balancing Configuration](#)
- [How to Install Web Conferencing for a Segmented Meeting Access \(SMA\) Deployment](#)

Note: We recommend that you dedicate a Cisco MCS or exact equivalent on which to install Cisco Unified MeetingPlace Web Conferencing.

The Cisco Unified MeetingPlace Web Conferencing installation program installs the following components:

- Cisco Unified MeetingPlace Gateway SIM
- Web Conferencing server software
- (If the local server option is chosen) SQL Server 2000 and service pack 4
- Cisco Unified MeetingPlace Web Conferencing meeting room

The installation program will reboot your system four times if you are installing SQL Server 2000 locally, or two times if you are using a remote SQL Server.

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◆ 6.1 Procedure

Prerequisites for Installing the Cisco Unified MeetingPlace Web Conferencing Server

- Confirm that the operating system is configured with the correct time zone and daylight savings time settings.

The installation will not function properly if you do not configure the system to observe daylight savings time in a time zone that requires it. To avoid this problem, synchronize your system time using a reliable, external NTP server.

Caution! Do not change the time zone of the Cisco Unified MeetingPlace Web Server after it has been installed. The Breeze application uses the time zone selected during installation. If you change the time zone on the Microsoft Windows server after the installation, then there will be a mismatch and audio will no longer be recorded.

- If you are using SQL Server on a remote, standalone server, ensure that the time is synchronized with the Application Server and the Web Server.
- Have the information that you gathered in Gathering Installation Values available.
- Complete the tasks in Preparing to Install the Cisco Unified MeetingPlace Web Conferencing Server.

Related Topics

For information about configuring the Web Server to synchronize with an NTP server, see the "Configuring the Web Server to Synchronize with an NTP Server" module in the *Cisco Unified MeetingPlace Release 7.1 Configuration Guide* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/products_installation_and_configuration_guides_list.html.

Restrictions for Installing the Cisco Unified MeetingPlace Web Conferencing Server

- We do not support installing or upgrading to Cisco Unified MeetingPlace Web Conferencing Release 7.1 by using Terminal Services.
- Do not interrupt the Web Server during the program installation or during the automatic system shutdown or reboot.
- The installer disables any antivirus software for the duration of the installation.

Installing Gateway SIM and the Web Conferencing Server Software

Procedure

1. Exit any open applications.
2. Insert the Cisco Unified MeetingPlace Web Conferencing DVD into the DVD-ROM drive.

3. Double-click the **CiscoUnifiedMeetingPlaceWebConferencing.exe** file to begin the installation.
The system displays the Cisco Unified MeetingPlace InstallShield wizard and then a welcome page.
4. Click **Next**.
The system displays a screen asking where to install the web conferencing server.
5. Click **Next**.
The system copies files and when finished, displays the first of two screens stating that the Gateway SIM installation is complete.
6. Click **Finish**.
7. Enter the Fully Qualified Domain Name (FQDN) of the Cisco Unified MeetingPlace Application Server to which this web conferencing server will connect. See [Hostname of primary MeetingPlace server](#).
8. Click **Next**.
9. Enter the IP address of the Cisco Unified MeetingPlace web conferencing server that you are currently installing. See [Client IP address entry](#).
10. Click **Next**.
The system installs the Gateway SIM and when finished, displays the second of two dialog boxes stating that the Gateway SIM installation is complete.
11. Click **OK**.
The InstallShield wizard continues to install the Cisco Unified MeetingPlace web conferencing server software.
12. Click **Next**.
13. Select where the server is located, either internal (full access) or external (limited access). See [Server location](#).
14. Click **Next**.
15. Select the type of SQL Server you will install, either local or remote, standalone. See [Database Location](#).
16. Click **Next**.
17. Enter the FQDN of the SQL Server if you chose a remote, standalone SQL Server. See [Remote SQL Server name](#).
18. Click **Next**.
19. Enter the user name and password for the SQL Server. See [SQL Server account info](#).
20. Click **Next**.
The system displays an informational message.
21. Click **Next**.
The system starts copying files.
22. Click **Finish** when the system prompts you to restart your computer.
This is the first reboot.

Installing the SQL Server and the Web Conferencing Meeting Room

The installation program continues installing the Web Server. This part of the installation can be done silently and consists of the following steps:

SQL Server Installation (only if you chose Local Server)

- (Optional) Log in to the Web Server. If you log in, you can see the progress messages during the installation.
- The program installs the SQL Server. If you are logged in, the system occasionally displays status updates from the Cisco Unified MeetingPlace icon (orange door) in the system tray.

- When finished, the system automatically reboots. This is the second reboot.

SQL Server Service Pack Installation (only if you chose Local Server)

- (Optional) Log in to the Web Server. If you log in, you can see the progress messages during the installation.
- The program installs the SQL Server service pack. If you are logged in, the system occasionally displays status updates from the Cisco Unified MeetingPlace icon (orange door) in the system tray.
- When finished, the system automatically reboots. This is the third reboot.

Web Conferencing Engine Installation

- (Optional) Log in to the Web Server. If you log in, you can see the progress messages during the installation.
- The system configures and verifies the web conferencing engine.
- When finished, the system automatically reboots. This is the fourth reboot.

Completing the Installation

Procedure

1. Log in to the system.
Note: If the system displays a message stating that the installation is still running, click **OK**. Wait a few minutes and try to log in again.
2. Open the Gateway SIM event log to monitor the Web Conferencing application activities. You can see the Gateway SIM event log by right-clicking the orange door icon in the system tray.
 - ◆ While the system is coming up, you should see the event text, "Waiting for Connect."
 - ◆ When the Web Conferencing engine is ready, you should see response text similar to the following:

```
MPConnect (0x14B0) Debug: Response: <?xml version="1.0" encoding="utf-8"?> <results><status code="ok"/></results>
```

Installing the Cisco Security Agent

Note: If you have Cisco Security Agent running, SSH access to the external Web Server will be blocked. You may want to consider other access modules, such as VNC or Remote Desktop, to provide access to the external Web Server.

Procedure

1. If not already done, insert the Cisco Unified MeetingPlace Web Conferencing DVD into the DVD-ROM drive.
2. Double-click the Cisco Security Agent executable file to begin the installation.
The system installs the Cisco Security Agent.
3. Reboot the system.

For more information about the Cisco Security Agent, see the applicable *Release Notes for Cisco Security Agent for Cisco Unified MeetingPlace* at http://www.cisco.com/en/US/products/sw/secursw/ps5057/prod_release_notes_list.html.