Cisco_Unified_MeetingPlace,_Release_7.0_--_View_System_Information_Capture_Page

Main page: Cisco Unified MeetingPlace, Release 7.0

Up one level: <u>Reference Information</u>

Note: This information applies only to Release 7.0.1. In Release 7.0.2, this page was replaced by the <u>System Information Capture Page</u>.

Running this log generates a very large zip file that you can send to Cisco TAC for troubleshooting. To find this page, click **Services > Logs > View System Information Capture**.

Table: Field Reference: View System Information Capture Page

Field	Description
Event date	Default: today (mm/dd/yyyy)
Approximate event time	The approximate hour and minute of the event for which you want system information.
	Default: current time
Log capture window	The number of minutes before and after the approximate event time for which you want system information.
	Default: 60
Name of person to contact	
Phone number of person to contact	Contact information that Cisco TAC can use to reach you.
E-mail address of person to contact	
Event scenario	
Observed results	Information to help Cisco TAC understand and troubleshoot the problem.
Expected results	

Table: Field Reference: View System Information Capture Page

Cisco_Unified_MeetingPlace,_Release_7.0_--_View_System_Information_Capture_Page Related Topics

• Obtaining and Viewing the System Information Capture (Infocap) Log

Related Topics 2