

**Main page:** [Cisco Unified MeetingPlace, Release 7.0](#)

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**Note:** If you are using Release 7.0.1, see [View System Information Capture Page](#).

Running this log generates a very large zip file that you can send to Cisco TAC for troubleshooting. To find this page, click **Services > Logs > System Information Capture**.

**Table: Field Reference: System Information Capture Page**

Field	Description
Start date and time	Specify the time period during which you want to capture the system information.  Defaults: <ul style="list-style-type: none"> <li>• <a href="#">Start date and time</a>: two hours ago</li> <li>• <a href="#">End date and time</a>: now</li> </ul>
End date and time	
Your name	Contact information that Cisco TAC can use to reach you.
Your phone number	
Your e-mail address	
Event scenario	Information to help Cisco TAC understand and troubleshoot the problem.
Observed results	
Expected results	

#### Related Topics

- [Obtaining and Viewing the System Information Capture \(Infocap\) Log](#)