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General Restrictions

- Cisco Unified MeetingPlace Application Server WebEx TSP only support SOCKS web proxy servers (not HTTP proxy). Allow direct firewall access to Cisco WebEx Site IPs directly. Often there are delay issues when proxy servers are used and the integration to Cisco WeEex must be able to be maintained continuously via internet without delays, otherwise it will affect user response times.
- When Cisco Unified MeetingPlace is integrated with Cisco WebEx, the following are *not* supported:
 - ◆ Languages other than U.S. English
 - ◆ Reservationless Single Number Access (RSNA)
 - ◆ Multiple Cisco Unified MeetingPlace sites

- If you upgrade Cisco Unified MeetingPlace from Release 7.0.1 to Release 7.0.2, you must also do the following:
 - ◆ Work with your Cisco WebEx administrator to upgrade your Cisco WebEx site from WBS 26 to WBS 27.
 - ◆ Create and upload a new Cisco WebEx certificate.
 - ◆ Configure Single Sign-On in the Cisco WebEx Site Administration.

For details, see [How to Upgrade to Cisco Unified MeetingPlace Release 7.0](#).

- If you are migrating from one Cisco Unified MeetingPlace release to another, you cannot transfer existing Cisco Unified MeetingPlace web meetings and attachments from the previous release of Cisco Unified MeetingPlace to Cisco WebEx.

There is currently no workaround. Complete all existing meetings before migrating, or run both deployments concurrently until all existing meetings are completed.

- You can only use Cisco Unified MeetingPlace audio with Cisco WebEx Meeting Center.

If you also use Cisco WebEx Sales Center or other Cisco WebEx centers, have your Cisco WebEx customer service manager or account manager split your Cisco WebEx site into two sites:

- Site A: Cisco WebEx Meeting Center + Cisco Unified MeetingPlace audio
- Site B: other Cisco WebEx centers + previous audio conferencing provider

In this split site, your users need to schedule meetings as follows:

- ([Integration Option 1: Schedule and Attend Cisco WebEx Meetings from Cisco Unified MeetingPlace](#)) Schedule Cisco WebEx Meeting Center meetings from Cisco Unified MeetingPlace.
- ([Integration Option 2: Schedule and Attend Cisco WebEx Meetings from Cisco WebEx](#)) Schedule Cisco WebEx Meeting Center meetings from the Cisco WebEx Site A end-user interface (<http://<SiteA>.webex.com/>).
- Schedule all other Cisco WebEx meetings from the Cisco WebEx Site B end-user interface (<http://<SiteB>.webex.com/>).
- If you have a split site, Cisco Unified MeetingPlace provides audio conferencing functionality only to the Cisco WebEx site with which it is associated. The other Cisco WebEx site operates independently of Cisco Unified MeetingPlace.
- "Named host" deployments require a Cisco WebEx user account for each profiled user of Cisco Unified MeetingPlace. If there are more Cisco Unified MeetingPlace users than Cisco WebEx users, some users will be able to schedule but not actually join meetings.

Use one or both of the following workarounds:

- Obtain a concurrent-user or per-minute Cisco WebEx contract.
- ([Integration Option 1: Schedule and Attend Cisco WebEx Meetings from Cisco Unified MeetingPlace](#) only) Determine which Cisco Unified MeetingPlace users actually require Cisco WebEx, and enable only these users to schedule Cisco WebEx web meetings. You can do this by configuring the default web conference provider and hide web conference provider fields in the user groups or user profiles.
- Usage reports and billing statistics cannot distinguish between web conferences provided by Cisco WebEx and web conferences provided by Cisco Unified MeetingPlace.

As a workaround, do not enable both types of meetings; choose a single web conferencing provider.

- For information about recording limitations, see the following Cisco WebEx documents:

- ◆ Recording and Playback FAQs
- ◆ WebEx Network Recording Player for Advanced Recording Format (.arf) Files User's Guide

Related Topics

- [About Integration Option 1: Schedule and Attend Cisco WebEx Meetings from Cisco Unified MeetingPlace](#)
- [About Integration Option 2: Schedule and Attend Cisco WebEx Meetings from Cisco WebEx](#)
- [How to Integrate Cisco Unified MeetingPlace with Cisco WebEx](#)

User Profile Restrictions

The following Cisco Unified MeetingPlace user profile fields have different restrictions or requirements when the system is integrated with Cisco WebEx:

- The Profile Number Field must be a maximum of 8 Digits in Length.
- First name and Last name -- Required fields.
- User ID -- Do not modify this field in an existing user profile. Doing so disables future logins to Cisco WebEx by the user.
- User ID and user password -- Avoid using diacritical or non-English characters in these fields. Doing so restricts the user from joining the Cisco WebEx web meeting directly after login; instead, the user is sent to the Cisco WebEx site and can join the meeting indirectly from there.
- E-mail address -- Required field. Maximum 64 characters. Must be unique on the Cisco WebEx site.
- Main phone number and alternate phone number -- Maximum 30 characters.
- Language -- Only U.S. English is supported.
- Time zone -- If the value in Cisco Unified MeetingPlace does not map to a Cisco WebEx value during the import or synchronization of a user profile, the Cisco WebEx user profile uses the default value of the Cisco WebEx site.

Note: See [Time Zone Mapping Between Cisco WebEx and Cisco Unified MeetingPlace](#).

Related Topics

- [About Integration Option 1: Schedule and Attend Cisco WebEx Meetings from Cisco Unified MeetingPlace](#)
- [About Integration Option 2: Schedule and Attend Cisco WebEx Meetings from Cisco WebEx](#)
- [How to Integrate Cisco Unified MeetingPlace with Cisco WebEx](#)

Video Restrictions

- In Cisco Unified MeetingPlace Release 7.0.1, users may join Cisco WebEx meetings with video, but only through web cameras (not through Cisco Unified MeetingPlace video conferencing). The Cisco WebEx webcam video is displayed in the Video Panel within the Cisco WebEx web meeting interface and is included in Cisco WebEx meeting recordings.
- In Cisco Unified MeetingPlace Release 7.0.2 and later releases, Cisco WebEx meetings support Cisco Unified MeetingPlace video conferencing, which displays video through the video endpoints, for example, Cisco Unified Personal Communicator, Cisco Unified Video Advantage, and video terminals.
 - ◆ When you obtain your Cisco WebEx account and site, you choose between Cisco Unified MeetingPlace video conferencing and Cisco WebEx webcam video. The Cisco WebEx site cannot support both types of video at the same time.
 - ◆ Cisco Unified MeetingPlace video conferencing is not included in the Cisco WebEx recordings.
 - ◆ Cisco Unified MeetingPlace video conferencing is available only to users with video privileges. Configure the video usage user profile field appropriately for your users.

Related Topics

- [How to Integrate Cisco Unified MeetingPlace with Cisco WebEx](#)

End-to-End Encryption Restrictions

The following restrictions apply to end-to-end encryption:

- If end-to-end encryption is enabled on the Cisco WebEx site, the meeting owner (host) must join to start each meeting, even if the meeting does not use end-to-end encryption. Specifically, the following Cisco WebEx features are *not* supported when end-to-end encryption is enabled for the site:
 - ◆ Attendee Join Before Host -- This feature enables attendees to join a meeting before the host, eliminating the need for attendees to wait for the host to start a meeting.
 - ◆ Scheduling Alternate Hosts -- This feature enables the meeting owner (host) to designate other people as alternate hosts to a meeting, allowing them to start and host the meeting in the absence of the scheduled host. Once scheduled, either the host or any alternate host may start a meeting and take on the host role.
- Cisco WebEx Network-Based Recording (NBR) is not supported in end-to-end-encrypted meetings:
 - ◆ The audio portion of the end-to-end-encrypted meeting cannot be recorded.
 - ◆ The web portion of the end-to-end-encrypted meeting can be recorded only if the users select the PC-based recording option.

The end-to-end encryption configuration can be modified in the following ways:

- The Cisco WebEx administrator can enable or disable end-to-end encryption for the entire Cisco WebEx site.

Note: If end-to-end encryption is enabled or disabled, you must restart Cisco Unified MeetingPlace Web Conferencing services to update the site settings cache. See [Restarting All Web Conferencing Services](#).

NOTE: When you restart the Web Server, all manual changes made to the registry are lost.

- If end-to-end encryption is enabled on the Cisco WebEx site, then you can configure the privileges in Cisco WebEx user profiles to allow end-to-end encryption session types for the Meeting Center service.

By default, if the Cisco WebEx user profile allows end-to-end encryption for Meeting Center, then all Meeting Center meetings scheduled by that user will use end-to-end encryption. This is always true for [Integration Option 1: Schedule and Attend Cisco WebEx Meetings from Cisco Unified MeetingPlace](#).

- ([Integration Option 2: Schedule and Attend Cisco WebEx Meetings from Cisco WebEx](#) only) If you configure a Cisco WebEx user profile to allow end-to-end encryption:
 - ◆ While modifying the Cisco WebEx user profile, the user can specify a default session type to select or deselect end-to-end-encrypted meetings.
 - ◆ While scheduling a meeting, the user can select the end-to-end encryption session type.

Related Topics

- [About Integration Option 1: Schedule and Attend Cisco WebEx Meetings from Cisco Unified MeetingPlace](#)
- [About Integration Option 2: Schedule and Attend Cisco WebEx Meetings from Cisco WebEx](#)
- [How to Integrate Cisco Unified MeetingPlace with Cisco WebEx](#)

End-User Restrictions

- Restrictions that you may want to communicate to your end users:
 - ◆ Anyone may join Cisco WebEx web meetings from the public Cisco WebEx site, unless meeting passwords are in use. Also, anyone may dial out from Cisco WebEx web meetings.
 - ◆ Only the meeting owner (host) can start or stop recording a meeting.
 - ◆ Cisco WebEx web meetings that are scheduled with zero ports and that are attended by two or more web meeting participants do not get extended; such meetings end at the scheduled

- end time.
 - ◆ Application and desktop sharing in Cisco WebEx web meetings do not support dual-monitor systems.
 - ◆ Chinese, Korean, and Japanese character encoding is not supported.
 - ◆ See [Video Restrictions](#).
- End-user restrictions for [Integration Option 1: Schedule and Attend Cisco WebEx Meetings from Cisco Unified MeetingPlace](#) only:
 - ◆ Users can schedule web conferences but not audio conferences from the "My WebEx" portal. Tell your users to schedule meetings from the Cisco Unified MeetingPlace Web Conferencing interface only.
 - ◆ All users must log in through the Cisco Unified MeetingPlace end-user web interface before joining meetings. Joining meetings directly from the Cisco WebEx end-user web interface is *not* supported in this Cisco WebEx integration deployment.
 - ◆ IBM Lotus Notes integration and Cisco Unified MeetingPlace PhoneView is not supported for scheduling Cisco WebEx meetings.

Related Topics

- [About Integration Option 1: Schedule and Attend Cisco WebEx Meetings from Cisco Unified MeetingPlace](#)
- [About Integration Option 2: Schedule and Attend Cisco WebEx Meetings from Cisco WebEx](#)
- [How to Integrate Cisco Unified MeetingPlace with Cisco WebEx](#)