

Main page: [Cisco Unified MeetingPlace, Release 7.0](#)

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Use this procedure to recover or change the root user level password, which is initially set during installation.

Procedure

1. Reboot your server.
2. Quickly press the spacebar when the words "GRUB" and "Cisco Unified Communications" appear on the screen.
Note: You have only three seconds to press the spacebar after this text appears. If you miss this window of time, then return to [Step 1](#).
3. The system displays three options. Use the up and down arrow keys to highlight the third entry. It starts with "kernel."
4. Press **e** to edit the entry.
5. At the end of the entry, enter a space and then **single**.
Note: You must type a space before you type **single**.
6. Press **Enter** to return the previous screen. The third entry should have the word single at the end.
7. Press **b** to continue rebooting the server.
8. At the prompt, enter **/root/.security/unimmunize.sh**.
9. At the prompt, enter **passwd root**.
This tells the server to set a new password for the user called root.
10. At the New password: prompt, enter a new password.
For security purposes, the password is displayed as a series of asterisks.
Note: You may see a message that the password you entered is bad. Ignore this message.
11. At the Retype new password: prompt, re-enter the same password again.
12. At the prompt, enter **/root/.security/immunize.sh**.
13. At the prompt, enter **reboot**. This reboots the server.
The system displays the Cisco Unified MeetingPlace operating system login page.
14. At the username prompt, enter **root**.
15. At the password prompt, enter the new password that you created in [Step 10](#).
The system displays the Cisco Unified MeetingPlace operating system desktop.