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Use this procedure to recover or change the mpxadmin user level password, which is initially set during installation.

Procedure

1. Log in to the Cisco Unified MeetingPlace operating system as the root user.
2. At the password prompt, enter the root password.
The Cisco Unified MeetingPlace operating system desktop appears.
3. Right-click on the desktop.
4. From the menu, select **New Terminal**.
This brings up a terminal session.
5. At the prompt, enter **/root/.security/unimmunize.sh**.
6. At the prompt, enter **passwd mpxadmin**.
This tells the server to set a new password for the user called mpxadmin.
7. At the New password prompt, enter a new password. For security purposes, the password is displayed as a series of asterisks.
Note: You may see a message that the password you entered is bad. Ignore this message.
8. At the Retype new password prompt, re-enter the same password again.
9. At the prompt, enter **/root/.security/immunize.sh**.
10. On the desktop, click the Red Hat icon.
11. Click **Log Out**.
12. Click **OK**.