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Viewing the Current Status of the System in the Administration Center

Use the system status to check the condition of the Cisco Unified MeetingPlace system. The system status shows the following information:

- System status details, such as mode, temperature, and power supply
- Each server name
- Each mailbox name and the number of messages that are in each mailbox
- Each module name and its status
- The CPU usage statistics

Note: If you want to view the status of the Cisco Unified MeetingPlace system during a particular time period, see the [Obtaining and Viewing the System Information Capture \(Infocap\) Log](#).

Procedure

1. Log in to the Administration Center.
2. Click **Services > System Status**.
3. Click **View Status**.

Related Topics

- [Table: Field Reference: System Status Details Page](#)
- [Module Numbers](#)
- [Viewing the Current Status of the Software Using the CLI](#)

Viewing the Current Status of the Software Using the CLI

Procedure

1. Log in to the CLI.
2. Enter the `swstatus` command.
If a module or Web Server is unexpectedly down, check the [Alarm Table](#) or the [Exception Log](#) for the reason.

Example

```
[mpxadmin@example-server ~]$ swstatus

Conference server 7.0.0.872

System mode: Up

Media control: Up

MODULE NAME STATUS VERSION

SIM UP "07/11/08 18:32 Rel_7_0_0_872"

DBSERVER UP "07/11/08 18:18 Rel_7_0_0_872"

SNMPD UP "07/11/08 18:32 Rel_7_0_0_872"

CPSEVER UP "07/11/08 18:31 Rel_7_0_0_872"

POSERVER UP "07/11/08 18:19 Rel_7_0_0_872"

CONFSCHEDED UP "07/11/08 18:26 Rel_7_0_0_872"

TRIGGER_WATCH UP "07/11/08 18:33 Rel_7_0_0_872"

POCLIENT UP "07/11/08 18:39 Rel_7_0_0_872"

GWSIMMGR UP "07/11/08 18:33 Rel_7_0_0_872"

VOICESERVER UP "07/11/08 18:30 Rel_7_0_0_872"
```

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NMPAGENT UP "07/11/08 18:32 Rel_7_0_0_872"

CHECKLIC UTIL DONE "07/11/08 18:35 Rel_7_0_0_872"

Related Topics

- [Using the Command-Line Interface \(CLI\) in Cisco Unified MeetingPlace](#)
- *Alarm and Exception Code Reference for Cisco Unified MeetingPlace* at http://www.cisco.com/en/US/products/sw/ps5664/ps5669/prod_technical_reference_list.html
- [Viewing the Current Status of the System in the Administration Center](#)