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Stopping All Web Conferencing Services

You must stop all Cisco Unified MeetingPlace web conferencing services before you complete certain procedures, including Gateway SIM upgrades and configuration changes.

Procedure

1. Go to your Windows Start menu.
2. Select **Settings > Control Panel > Administrative Tools > Services**.
3. Right-click **Cisco Unified MeetingPlace Web Conferencing** and select **Stop**.
4. (Optional) To stop other Cisco Unified MeetingPlace gateway services, including Gateway SIM, right-click the service and select **Stop**.
5. Right-click the IIS Admin Service if it is still running and select **Stop**.
6. Close the Services control panel.

Related Topics

- [Restarting All Web Conferencing Services](#)

Restarting All Web Conferencing Services

NOTE: When you restart the Web Server, all manual changes made to the registry are lost.

Procedure

1. Go to your Windows Start menu.
2. Select **Settings > Control Panel > Administrative Tools > Services**.
3. Right-click **Cisco Unified MeetingPlace Web Conferencing** and select **Start**.
4. Restart any other gateway services you may have stopped by right-clicking the applicable service and choosing **Start**.
5. Close the Services control panel.

Related Topics

- [Stopping All Web Conferencing Services](#)