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## Stopping All Web Conferencing Services

You must stop all Cisco Unified MeetingPlace web conferencing services before you complete certain procedures, including Gateway SIM upgrades and configuration changes.

### Procedure

1. Go to your Windows Start menu.
2. Select **Settings > Control Panel > Administrative Tools > Services**.
3. Right-click **Cisco Unified MeetingPlace Web Conferencing** and select **Stop**.
4. (Optional) To stop other Cisco Unified MeetingPlace gateway services, including Gateway SIM, right-click the service and select **Stop**.
5. Right-click the IIS Admin Service if it is still running and select **Stop**.
6. Close the Services control panel.

### Related Topics

- [Restarting All Web Conferencing Services](#)

## Restarting All Web Conferencing Services

**NOTE:** When you restart the Web Server, all manual changes made to the registry are lost.

### Procedure

1. Go to your Windows Start menu.
2. Select **Settings > Control Panel > Administrative Tools > Services**.
3. Right-click **Cisco Unified MeetingPlace Web Conferencing** and select **Start**.
4. Restart any other gateway services you may have stopped by right-clicking the applicable service and choosing **Start**.
5. Close the Services control panel.

### Related Topics

- [Stopping All Web Conferencing Services](#)