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This section describes how to disable Segmented Meeting Access (SMA). If you have SMA configured, you must disable it before upgrading the Application Server.

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## Disabling SMA on a Deployment with One Internal and One External Web Server (no SSL)

### Before You Begin

- This task assumes that SSL is not configured on either web server.
- This task applies to the following Cisco Unified MeetingPlace releases:
  - ◆ Release 7.0
  - ◆ Release 7.1

### Procedure

1. Sign in to the internal web server home page.
2. Click **Admin**.
3. Click **Site**.
4. Click the underlined site name.
5. For the field called "DMZ Web Server", ensure that the value is set to **-none-**.
6. Click **Submit**.

## Disabling SMA on a Deployment with One Internal and One External Web Server (with SSL)

### Before You Begin

- This task assumes that SSL is configured on the web servers.
- This task applies to the following Cisco Unified MeetingPlace releases:
  - ◆ Release 7.0
  - ◆ Release 7.1

## Procedure

1. Toggle SSL to OFF on the internal Cisco Unified MeetingPlace web server.
2. Reboot internal web server.
3. Toggle SSL to OFF on the external Cisco Unified MeetingPlace web server.
4. Reboot external web server.
5. Disable SMA on the internal web server Admin page:
  1. Sign in to the internal web server home page.
  2. Click **Admin**.
  3. Click **Site**.
  4. Click the underlined site name.
  5. For the field called "DMZ Web Server", ensure that the value is set to **-none-**.
  6. Click **Submit**.

## Disabling SMA on a Deployment with Multiple Internal and External Web Servers (no SSL)

### Before You Begin

- This task applies to load balancing deployments that are not configured with SSL.
- This task applies to the following Cisco Unified MeetingPlace releases:
  - ◆ Release 7.0
  - ◆ Release 7.1

## Procedure

1. Disable SMA on the web server Admin page from any internal web server that is part of your load balancing configuration.
  1. Sign in to the internal web server home page.
  2. Click **Admin**.
  3. Click **Site**.
  4. Click the underlined site name.
  5. For the field called "DMZ Web Server", ensure that the value is set to **-none-**.
  6. Click **Submit**.

## Disabling SMA on a Deployment with Multiple Internal and External Web Servers (with SSL)

### Before You Begin

- This task applies to load balancing deployments that have SSL configured.
- This task applies to the following Cisco Unified MeetingPlace releases:

- ◆ Release 7.0
- ◆ Release 7.1

## Procedure

1. Toggle SSL to OFF on all internal Cisco Unified MeetingPlace web servers.
2. Reboot all internal web servers.
3. Toggle SSL to OFF on all external Cisco Unified MeetingPlace web servers.
4. Reboot all external web servers.
5. Disable SMA from any internal web server that is part of your load balancing configuration.
  1. Sign in to the internal web server home page.
  2. Click **Admin**.
  3. Click **Site**.
  4. Click the underlined site name.
  5. For the field called "DMZ Web Server", ensure that the value is set to **-none-**.
  6. Click **Submit**.