

Main page: [Cisco Unified MeetingPlace, Release 7.0](#)

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Cisco Unified MeetingPlace can be configured to forward calls to the help desk [Attendant](#) in the following situations:

- A caller dials 0 for operator assistance.
- A caller does not enter a number at a voice prompt.

Procedure

1. Log in to the Administration Center.
2. Click **System Configuration > Usage Configuration**.
3. Configure the following fields:
 - ◆ [Dial attendant on timeout](#)-Set this field to **Yes**.
 - ◆ [Attendant phone](#)-Enter the help desk or attendant phone number.
4. Click **Save**.

Related Topics

- [Table: Field Reference: Usage Configuration Page](#)
- [Configuring Call Control for Cisco Unified MeetingPlace](#)