

**Main page:** [Cisco Unified MeetingPlace, Release 7.0](#)

**Up one level:** [Configuration](#)

Cisco Unified MeetingPlace can be configured to forward calls to the help desk [Attendant](#) in the following situations:

- A caller dials 0 for operator assistance.
- A caller does not enter a number at a voice prompt.

#### **Procedure**

1. Log in to the Administration Center.
2. Click **System Configuration > Usage Configuration**.
3. Configure the following fields:
  - ◆ [Dial attendant on timeout](#)-Set this field to **Yes**.
  - ◆ [Attendant phone](#)-Enter the help desk or attendant phone number.
4. Click **Save**.

#### **Related Topics**

- [Table: Field Reference: Usage Configuration Page](#)
- [Configuring Call Control for Cisco Unified MeetingPlace](#)