Main page: Cisco Unified MeetingPlace, Release 7.0

Up one level: Configuration

Complete this procedure to update the Application Server that the Cisco Unified MeetingPlace Web Server points to.

Note: If you have an Application Server failover deployment, make sure that the Web Server identifies the active Application Server by using the shared hostname and IP address of eth0.

Before You Begin

- In this procedure, we refer to the Web Server as a "unit."

- Stop the Cisco Unified MeetingPlace Web Conferencing Service and Gateway SIM Service. If other Web Servers share the database with this server, stop the services on those servers as well.

- This procedure is completed on the Web Server.

Note: Do not restart services until you have completed this procedure.

Procedure

1. Open the Gateway SIM Agent.
    1. Open the MeetingPlace Gateways Configuration utility.
    2. Click the **Gateway SIM** tab.
2. Delete this unit from the active Application Server.
    1. Go to the lower-left pane of the Gateway SIM tab.
    2. Click the name of the Application Server that you want to disconnect from.
    3. Click **Delete**.
3. Change the Application Server hostname in the MPWEB database:
    1. Open Enterprise Manager and navigate to the \Databases folder.
    2. Select and expand the **MPWEB** database.
    3. Select **Tables** from the left pane.
    4. Right-click **System** in the right pane.
    5. Select **Open Table > Return All Rows** from the pop-up menu.
    6. Change the value in the HostName column from the hostname of the old Application Server to the hostname of the new Application Server.
4. Delete all Cisco Unified MeetingPlace Web Conferencing attachment subfolders.
    1. Go to your Windows Explorer.
    2. Navigate to the location of your attachment folder, for example, *drive:\Web_data\MPWeb\Meetings*.

        3. Delete all of the subfolders. Do not delete the Meetings folder.

    5. Add this unit to a new Application Server.

        1. Open the Gateway SIM Agent.

        2. Click **Add**.

            The MeetingPlace Server Entry window displays.

        3. Enter the new configuration information as follows:

Parameter	Action
Server Name	Enter the hostname of the new Cisco Unified MeetingPlace Application Server. **Note:** If you use an IP address instead of a hostname for the Application Server, you will have to update the IP address on the Web Server whenever you change the IP address on the Application Server.
Shadow Server	Leave this field as is.
Client IP Address	Enter the IP address of the computer on which the Gateway SIM is installed.
Transfer Destination	Leave this field as is.
Link Encryption Disabled	Leave this box unchecked to maintain encrypted communications between the Gateway SIM and the Application Server. Encryption uses a 56-bit DES algorithm with a secret key.

4. Click **OK**.

5. Click **OK** again.

6. Restart the Gateway SIM service and the Cisco Unified MeetingPlace Web Conferencing Service.

    If other Web Servers share the database with this server, restart the services on those servers as well.

NOTE: When you restart the Web Server, all manual changes made to the registry are lost.

7. Verify that this unit is attached to the new Application Server and that a unit number is assigned.

    1. Open the Gateway SIM Agent.
    2. Make sure that the newly entered Application Server is listed in the left window.

8. Update the Web Server with user and meeting information from the new Application Server.

    1. Open a web browser and sign in to Cisco Unified MeetingPlace.
    2. Click **Admin**.
    3. Click **Replication Service**.
    4. Select **Update All User Profiles**.
    5. Click **Submit**.
    6. Change the Replication Service Command to **Update All Meetings**.
    7. Click **Submit**.

Related Topics

- Stopping All Web Conferencing Services

- Opening the MeetingPlace Gateways Configuration Utility

- Restarting All Web Conferencing Services

- Configuring Application Server Failover for Cisco Unified MeetingPlace