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Defining Automatic Number Identification (ANI) translation rules enables the system to match different ANI formats to the phone numbers in user profiles. There are multiple ways that phone numbers may be entered in user profiles, and there are multiple ways that ANIs may be received from the telco switch.

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Before You Begin

- This task requires a system restart, which terminates all existing call connections. Proceed only during a scheduled maintenance period or during a period of extremely low usage.

NOTE: When you restart the Web Server, all manual changes made to the registry are lost.

- See [Examples of Auto Attend Translation Rules](#).

Restriction

(Release 7.0.1 only) Do not modify the preconfigured auto attend translation rule, which must be configured as follows:

- [Digits to match](#) field is set to 0.
- Both the [Match string](#) and [Replace by](#) fields are left blank.

To find the preconfigured auto attend translation rule, look for the entry on the [Auto Attend Translation Configuration Page](#) with the dimmed check box.

Procedure

1. Log in to the Administration Center.
2. Click **System Configuration > Call Configuration > Auto Attend Translation Configuration**.
3. To add a new rule, click **Add New**. To edit an existing rule, click **Edit**.
4. Configure the fields.
5. Click **Save**.
6. Restart the system by entering **sudo mpx_sys restart** in the CLI.

Related Topics

- [Table: Field Reference: Add Translation Rule Page and Edit Translation Rule Page](#)
- [Table: Navigation Reference: Auto Attend Translation Configuration Page](#)
- [Auto Attend Feature](#)

What to Do Next

Proceed to [Enabling the Auto Attend Feature](#).