

Cisco_Unified_IP_Phones:_RT_Pro_Phone_99xx_Series_Limitation

Problem Summary	RT Pro Phone 99xx Series limitation
Error Message	IP Phone Agent (IPPA) Issue for RT Pro phones Exit/Close soft key (invoking services) does not work even with the latest phone load.
Possible Cause	None
Recommended Action	The only workaround is to select the Services button, then Running Applications, and then IPPA service (and possibly Generic Application), and then select Close App.
Release	Release 8.0
Associated CDETS #	None.