

Cisco Unified CCX server keeps rebooting due to Cisco Unified CCX Node Manager failure

Problem Summary	The Cisco Unified CCX server keeps rebooting due to the Cisco Unified CCX Node Manager service failure.
Error Message	A Microsoft Windows message shows a server reboot in 60 seconds due to the service failure.
Possible Cause	The problem might result from a variety of reasons, such as from failures of the Cisco Unified CCX Engine, Cisco Unified CCX Administration, datastore, and Desktop services.
Recommended Action	<p>Complete the following steps:</p> <ol style="list-style-type: none"> 1. Go to the Windows Services Control Panel. Under the Recovery tab, change First/Second/Subsequent failures action to Take No Action. 2. Look at the Cisco MCVD log first to identify the failure service; then go to the log of that service to find the reason. 3. After you correct the failure, restore the failure recovery action back to First failure: Restart the Service; Second failure: Reboot the Computer; Subsequent failures: Reboot the Computer.
Release	Release 7.0(1)
Associated CDETS #	None.