

## Cisco Unified CCX fails to start

<b>Problem Summary</b>	Cisco Unified CCX node manager fails to start.
<b>Error Message</b>	None.
<b>Possible Cause</b>	<p>There are two NICs on the Cisco Unified CCX server. The second NIC is used for VoIP Monitoring.</p> <p>To understand the situation:</p> <ol style="list-style-type: none"> <li>1. In Windows 2003, select <b>Start &gt; Settings &gt; Network Connection</b>.</li> <li>2. Click the <b>Advanced</b> drop down menu.</li> <li>3. Select <b>Advanced Settings &gt; Adapters and Bindings</b>.</li> <li>4. In the Connections window, note that the VoIP Monitor NIC is higher in the order.</li> </ol>
<b>Recommended Action</b>	Set the VoIP Monitor NIC to have a the lower priority than the NIC used by Cisco Unified CCX for communication.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.