

Cisco Unified CCX fails to start

Problem Summary	Cisco Unified CCX node manager fails to start.
Error Message	None.
Possible Cause	<p>There are two NICs on the Cisco Unified CCX server. The second NIC is used for VoIP Monitoring.</p> <p>To understand the situation:</p> <ol style="list-style-type: none"> 1. In Windows 2003, select Start > Settings > Network Connection. 2. Click the Advanced drop down menu. 3. Select Advanced Settings > Adapters and Bindings. 4. In the Connections window, note that the VoIP Monitor NIC is higher in the order.
Recommended Action	Set the VoIP Monitor NIC to have a the lower priority than the NIC used by Cisco Unified CCX for communication.
Release	Release 7.0(1)
Associated CDETS #	None.