

## Cisco Unified CCX Servers respond slowly in a High Availability environment

<b>Problem Summary</b>	Cisco Unified CCX servers in a high availability (HA) environment respond very slowly. Because of the slow response time, the Cisco Unified CCX system is unusable. No calls can get to agents.
<b>Error Message</b>	LDAP error 51 in MADM logs. SDL and SQL errors on the Subscriber.
<b>Possible Cause</b>	Publisher and Subscriber databases are no synchronized.
<b>Recommended Action</b>	Synchronize the Publisher and Subscriber databases.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.