

Cisco Unified CCX Servers respond slowly in a High Availability environment

Problem Summary	Cisco Unified CCX servers in a high availability (HA) environment respond very slowly. Because of the slow response time, the Cisco Unified CCX system is unusable. No calls can get to agents.
Error Message	LDAP error 51 in MADM logs. SDL and SQL errors on the Subscriber.
Possible Cause	Publisher and Subscriber databases are no synchronized.
Recommended Action	Synchronize the Publisher and Subscriber databases.
Release	Release 7.0(1)
Associated CDETS #	None.