

Cisco Unified CCX Server and Active Directory integration results in some services being unregistered

Problem Summary	Installing Cisco Unified CCX Server into a corporate Active Directory to take advantage of a single logon to access the DESKTOP_CFG share, instead of creating local logon account and local permissions on the Cisco Unified CCX Server, results in some services not being registered. For example, when installing new product features, such as MRCP TTS, or VoIP Monitor Server, some services might not register.
Error Message	None.
Possible Cause	Domain security policies can affect the installation, and some services might not get registered. The installation appears to complete without problems.
Recommended Action	To correct this problem, complete the following steps: <ol style="list-style-type: none"> 1. Remove the Cisco Unified CCX server from Active Directory back into a local workgroup and then reboot. 2. Log on as the local Administrator, and then run the necessary installer CD. 3. Reboot and complete any new setup and configuration. 4. Re-add the Cisco Unified CCX server back into the Active Directory.
Release	Release 7.0(1)
Associated CDETS #	None.