

## Cisco Unified CCX Engine does not start and an RMI port in use error appears

<b>Problem Summary</b>	The Cisco Unified CCX Engine does not start and a Remote Method Invocation (RMI) port in use error appears in the Cisco Unified CCX trace files.
<b>Error Message</b>	<i>RMI port in use.</i>
<b>Possible Cause</b>	Another process is using the port that the Cisco Unified CCX Engine is attempting to use.
<b>Recommended Action</b>	From the Cisco Unified CCX Administration web page, complete the following steps: <ol style="list-style-type: none"> <li>1. Choose System &gt; System Parameters.</li> <li>2. Enter a different port in the RMI Port Number field.</li> <li>3. Stop and then restart the Cisco Unified CCX Engine.</li> <li>4. If Cisco Unified CCX Engine is shown "Invalid" from Cisco Unified CCX Administration, see the troubleshooting tip "<b>Service constantly shows Invalid.</b>"</li> </ol>
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.