

Cisco Unified CCX Engine does not start and an RMI port in use error appears

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| Problem Summary | The Cisco Unified CCX Engine does not start and a Remote Method Invocation (RMI) port in use error appears in the Cisco Unified CCX trace files. |
| Error Message | <i>RMI port in use.</i> |
| Possible Cause | Another process is using the port that the Cisco Unified CCX Engine is attempting to use. |
| Recommended Action | From the Cisco Unified CCX Administration web page, complete the following steps: <ol style="list-style-type: none"> 1. Choose System > System Parameters. 2. Enter a different port in the RMI Port Number field. 3. Stop and then restart the Cisco Unified CCX Engine. 4. If Cisco Unified CCX Engine is shown "Invalid" from Cisco Unified CCX Administration, see the troubleshooting tip "Service constantly shows Invalid." |
| Release | Release 7.0(1) |
| Associated CDETS # | None. |