

Cisco Unified CCX Engine does not start

Problem Summary	The Cisco Unified CCX Engine does not start and the trace file contains the following message.
Error Message	<i>Port already in use.</i>
Possible Cause	If another process is using the Cisco Unified CCX Engine default port 1099, the Cisco Unified CCX Engine will not start.
Recommended Action	From the Cisco Unified CCX Administration web page, complete the following steps: <ol style="list-style-type: none"> 1. Choose System > System Parameters. 2. Enter a different port in the RMI Port Number field. 3. Stop and then restart the Cisco Unified CCX Engine.
Release	Release 7.0(1)
Associated CDETS #	None.