

## Cisco Unified CCX Engine does not start

<b>Problem Summary</b>	The Cisco Unified CCX Engine does not start and the trace file contains the following message.
<b>Error Message</b>	<i>Port already in use.</i>
<b>Possible Cause</b>	If another process is using the Cisco Unified CCX Engine default port 1099, the Cisco Unified CCX Engine will not start.
<b>Recommended Action</b>	From the Cisco Unified CCX Administration web page, complete the following steps: <ol style="list-style-type: none"> <li>1. Choose System &gt; System Parameters.</li> <li>2. Enter a different port in the RMI Port Number field.</li> <li>3. Stop and then restart the Cisco Unified CCX Engine.</li> </ol>
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.