

Cisco Unified CCX Databases are not purged as expected

Problem Summary	The Cisco Unified CCX databases are not automatically purged as expected.
Error Message	None.
Possible Cause	<p>The cause of this problem could be one of the following:</p> <ul style="list-style-type: none"> • Automatic purging is not configured properly. • You have changed the system clock on the Cisco Unified CCX server. You have altered the size of the Cisco Unified CCX databases.
Recommended Action	<p>Depending upon the cause of the problem, do one of the following:</p> <ul style="list-style-type: none"> • From the Cisco Unified CCX Administration web page, choose Tools > Historical Reporting and configure automatic purging. • If you change the size of the CRS databases, make sure that the CRS database size is equal to the maxsize present in purge configuration page.
Release	Release 7.0, Release 5.0
Associated CDETS #	None.