

**Cisco Unified CCX Admin Utility exits or does not come up after login**

<b>Problem Summary</b>	Cisco Unified CCX Admin Utility exits or does not come up after login.
<b>Error Message</b>	None.
<b>Possible Cause</b>	<p>Check for the following:</p> <ul style="list-style-type: none"> <li>• The Cisco Unified CCX Admin Utility runs on a system where Cisco Unified CCX has been properly installed and configured.</li> <li>• The status of the Configuration Manager (and the Bootstrap Manager for both nodes, if you have a two node system) of Cisco Unified CCX Cluster View Daemon service from the Cisco Unified CCX Admin control center.</li> <li>• The Cisco Unified CCX Admin Utility needs to have the Cisco Unified CCX Cluster View Daemon process Configuration Manager IN_SERVICE or the Configuration Manager and Bootstrap Manager IN_SERVICE for a multiple node system.</li> </ul>
<b>Recommended Action</b>	Properly install and configure the Cisco Unified CCX system.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.