

Cisco Unified CCX Admin Utility exits or does not come up after login

Problem Summary	Cisco Unified CCX Admin Utility exits or does not come up after login.
Error Message	None.
Possible Cause	<p>Check for the following:</p> <ul style="list-style-type: none"> • The Cisco Unified CCX Admin Utility runs on a system where Cisco Unified CCX has been properly installed and configured. • The status of the Configuration Manager (and the Bootstrap Manager for both nodes, if you have a two node system) of Cisco Unified CCX Cluster View Daemon service from the Cisco Unified CCX Admin control center. • The Cisco Unified CCX Admin Utility needs to have the Cisco Unified CCX Cluster View Daemon process Configuration Manager IN_SERVICE or the Configuration Manager and Bootstrap Manager IN_SERVICE for a multiple node system.
Recommended Action	Properly install and configure the Cisco Unified CCX system.
Release	Release 7.0(1)
Associated CDETS #	None.