

CSA Agent is Disabled; You Cannot Re-enable It

Problem Summary	CSA agent is disabled on the majority of boxes and cannot be re-enabled in the usual ways.
Error Message	<p>An Application Event error is recorded as follows:</p> <p>Event Type: Information</p> <p>Event Source: CSAgent</p> <p>Event Category: Local Event Mgr</p> <p>Event ID: 256</p> <p>Description: The Agent Rule file hash has been modified. Shims will be disabled, and NO security policies will be enforced.</p>
Possible Cause	This happens when the new standalone agent is installed over the current one.
Recommended Action	<p>To resolve this issue:</p> <ol style="list-style-type: none"> 1. Navigate to C:\Program Files\Cisco Systems\CSAgent\cfg\ 2. Delete the agent.state file 3. Restart the agent <p>Note: If this problem persists, uninstall the agent and re-install the agent again.</p>
Release	Release 7.0(2)
Associated CDETS #	None.