This site covers Cisco Business Edition 6000 (formerly Cisco Unified Communications Manager Business Edition 6000) Release 8.5 and higher.

Cisco Business Edition 6000 is designed for organizations with upto 1000 employees. The solution offers premium voice, video, mobility, messaging, presence and contact center features on a single platform and provides core communication capabilities medium-sized businesses need for improved collaboration across the value chain. Enabled by virtualization technology, Cisco Business Edition 6000 consolidates multiple applications on single platform and therefore allows medium business to reduce their lower total cost of ownership and improve productivity of their employees. The high availability features supported by the solution make Cisco Business Edition 6000 ideally suited for companies that require mission critical voice, messaging and contact center capabilities.

Cisco Business Edition 6000 is a packaged solution optimized for medium sized business requirements. It is a specific combination of Cisco Unified Communications Applications on Cisco Unified Computing System that offers medium businesses, improved business agility and reduced total cost of ownership (TCO) through server consolidation, operational efficiency and scale, improved business continuity, and greater investment leverage.

BE 6000 consists of the following foundational elements:

- Cisco Unified Communications Manager
- IM & Presence
- Cisco Unity® Connection
- Cisco Prime Provisioning
- Cisco UC Virtualization Hypervisor
- Cisco Unified Computing System C200 M2/C220 M3 Rack-mount server.

Following applications can be optionally added to Cisco Business Edition 6000 solution.

- Cisco Unified Contact Center Express
- Cisco Unified Attendant Consoles
- Cisco Emergency Responder
- Cisco Telepresence Video Communication Server (Supported only with UCS C220 M3)
- Cisco Paging Server

Cisco Business Edition 6000 supports up to 4 UC applications plus 1 Cisco Prime Provisioning (from the list of applications above) running co-resident on single UCS C200 or UCS C220 hardware platform and supports full featured redundancy for all the core applications over a WAN or LAN environment.

In addition, Cisco Business Edition 6000 integrates with cloud based webex Software-as-a-service offerings including Webex connect IM and presence as well as webex web conferencing.

Here are some key differences between BE 6000 and generic Unified Communications deployment on Unified Computing system environment ("UC on UCS").

Attributes	**Cisco Business Edition 6000**	**"UC on UCS"/ Specs Based Support**
Positioning	Packaged solution optimized for medium business requirements	Enterprise Deployments
	Max Capacity 1000 users	

		Megacluster 80K users
Platform/Application Choice	UCS C200 or C220 Hardware platform only	UCS-C Series, B-Series Platforms, 3rd party servers
	Core applications: Unified Communications Manager, IM and Presence, Cisco Unity Connection, Contact Center Express, Cisco Unified Attendant Consoles, Cisco Prime Provisioning, Cisco Emergency Responder, Cisco Telepresence Video Communication server (UCS C220 only), Cisco Paging Server	Full suite of UC on UCS applications, Non UC and 3rd party applications
Installation and Configuration	Factory configured server, Pre-loaded applications (BE 6000 9.x release only), Unified provisioning through embedded Cisco Prime Provisioning	Provisioning through separate native management interface or purchase Cisco Unified Provisioning Manager
Support	Cisco for UCS, UC and Vitualization Hypervisor	Cisco for UC, UCS and UC virtualization hypervisor. VMware, 3rd party server vendors.
Ordering	Single top-level part number, Quoting through Quick Pricing Tool	Separate SKUs for hardware and software licenses
Pricing	Discounted Starter Bundles (25 users), embedded Prime Provisioning and VMware, with options to add Webex Meeting Center, Contact Center Express, Cisco Telepresence Video Communication Server bundles	Buy software and hardware separately.

This wiki area contains the following information about Cisco Business Edition 6000:

◊ Design and Deployment Considerations

◊ Unified Computing System C220 Hardware

◊ Implementing Cisco Business Edition 6000

◊ On-going operations and Maintenance

◊ Troubleshooting and Performance Monitoring
◊ VMware requirements

◊ Supported System Capacities

◊ Supported Applications - OVA/OVF Templates

Topics will be added and updated on a regular basis, with an emphasis on applying, expanding, and clarifying the content contained in the documentation highlighted above. Articles will be clearly marked with the system release(s) to which the information applies. For instructions on editing or adding articles, refer to About DocWiki.

Back to: Unified Communications in a Virtualized Environment