

## AAS - Service Errors

<b>Problem Summary</b>	AAS service has errors in the logs.
<b>Error Message</b>	<p>You see error messages similar to these:</p> <ul style="list-style-type: none"> <li>• Could not connect to ICM Administration &amp; Data Server using: RemoteHost: &lt;ICMPROTOAW1&gt;, Remote Registry Port:&lt;10</li> <li>• Cisco.ics.cms.config.CmsNetworkException: unable to establish connections within last 30 seconds</li> </ul> <p>at Cisco.ics.cms.config.Cms_Conapi_Remote.initProxies (Unknown Source) at Cisco.ics.cms.config.Cms_Conapi_Remote.&lt;Init&gt;(Unknown Source) at Cisco.ics.cms.con</p>
<b>Possible Cause</b>	<p>Check the logs for specific diagnostics.</p> <ul style="list-style-type: none"> <li>• AAS unable to connect to CONAPI and Symposium.</li> <li>• There is a firewall between the PG and Symposium which could be causing connection issues.</li> <li>• Port between PG and SCCS is incorrect.</li> </ul>
<b>Recommended Action</b>	<p>Perform these actions:</p> <p>Using regedit, ensure that the key:</p> <ul style="list-style-type: none"> <li>• Ensure that the PG is active and running.</li> <li>• Telnet the port being used to see if it is not blocked.</li> <li>• If the naming service (Registry AASSEINamingServicePort) is using any other port, then the associated SEI CORBA naming service settings for AAS also need to be changed to that port.</li> <li>• The port to which the connections are being made should be static.</li> <li>• If AAS is not connecting to Symposium, the port and the host for Symposium can be set by changing the value for the following registry.</li> </ul> <p><b>Registry:</b> HKLM - SOFTWARE - Cisco Systems, Inc.\ICM\&lt;icm instance&gt;\PGxx\PG\CurrentVersion\AASS\aaS1\AASData\ Config\JavaRuntimeOptions</p> <p>Current Value = Blank</p> <p>New Value = -Dcom.sun.CORBA.POA.ORBPersistentServerPort=59012 -Dcom.sun.CORBA.ORBServerHost=170.14.5.50</p> <p>Replace 59012 with the client port and 170.14.5.50 to the IP of the Symposium.</p> <p>Stop PG</p> <p>Stop Administration &amp; Data Server Start Administration &amp; Data Server</p> <p>Start PG</p>

Cisco\_Automated\_Administrator\_(AAS)\_for\_Symposium:\_AAS\_-\_Service\_Errors

	When AAS starts, following traces can be seen in the AAS window:  22:06:47 Trace: -Dcom.sun.CORBA.POA.ORBPersistentServerPort=59012  22:06:47 Trace: -Dcom.sun.CORBA.ORBServerHost=170.14.5.50
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.