

AAS - No SEI events are received by the AAS Service

Problem Summary	No SEI events are received by the AAS Service.
Error Message	None
Possible Cause	Network connection has failed
Recommended Action	<ul style="list-style-type: none"> • Check the Symposium SEI logs. Ensure that the update frequency is not set to 0 or blank in the Windows registry: Base: HKEY_LOCAL_MACHINE/SOFTWARE/Cisco Systems, Inc./ICM/<ICM instance>/PG<XX>/PG/CurrentVersion/AASS/aas<X>/AASData/Config Note: PG<XX> represents PG name. aas<X> represents AAS name. Values: AASSEIUpdateFrequency • Try to ping the other machine from the AAS machine. • Try to ping the AAS machine from the other machine.
Release	Release 7.5(1) and 8.0
Associated CDETS #	None.