

AAS - Installation and Configuration - AAS does not start

Problem Summary	AAS does not start
Error Message	None
Possible Cause	<p>Check the logs for specific diagnostics.</p> <p>The possible causes are:</p> <ul style="list-style-type: none"> • AAS software was installed while PG was still running. As a result, the PG does not know that it has to start AAS. • AAS installation did not complete successfully. • Invalid IP address/hostname specified for AAS Side A when AAS Side B has a value.
Recommended Action	<p>Perform these actions:</p> <ul style="list-style-type: none"> • Stop and restart the PG. • Find out why the install failed, fix it, and reinstall the AAS software. • Reinstall the AAS software. Specify the correct IP address/hostname for AAS Side A.
Release	Release 7.5(1) and 8.0
Associated CDETS #	None.