

## AAS - Installation and Configuration - AAS does not start

<b>Problem Summary</b>	AAS does not start
<b>Error Message</b>	None
<b>Possible Cause</b>	<p>Check the logs for specific diagnostics.</p> <p>The possible causes are:</p> <ul style="list-style-type: none"> <li>• AAS software was installed while PG was still running. As a result, the PG does not know that it has to start AAS.</li> <li>• AAS installation did not complete successfully.</li> <li>• Invalid IP address/hostname specified for AAS Side A when AAS Side B has a value.</li> </ul>
<b>Recommended Action</b>	<p>Perform these actions:</p> <ul style="list-style-type: none"> <li>• Stop and restart the PG.</li> <li>• Find out why the install failed, fix it, and reinstall the AAS software.</li> <li>• Reinstall the AAS software. Specify the correct IP address/hostname for AAS Side A.</li> </ul>
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.