

AAS - Installation Problems - PG installation name not found in registry

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| Problem Summary | None |
| Error Message | PG installation name cannot be found in the registry. |
| Possible Cause | PG name is not found or incorrect in the Windows registry for HKEY_LOCAL_MACHINE/SOFTWARE/Cisco Systems, Inc./ICM/<ICM instance>/PG<XX>. |
| Recommended Action | Specify the correct PG instance name during Unified ICM installation. AAS set up searches for the PG instance name which can be found in the following path only after the correct installation: HKEY_LOCAL_MACHINE/SOFTWARE/Cisco Systems, Inc./ICM/<ICM instance>/PG<XX> |
| Release | Release 7.5(1) and 8.0 |
| Associated CDETS # | None. |