

## AAS - Installation Problems - Error installing Java Runtime library

<b>Problem Summary</b>	None
<b>Error Message</b>	Error installing Java Runtime Library. Install it manually.
<b>Possible Cause</b>	Setup.exe automatically installs the Java Runtime Library, if it is not already installed on your machine. If this error message displays, then the JRE cannot be installed by Installshield.
<b>Recommended Action</b>	If this error message displays, then the JRE cannot be installed by Installshield. Install the JRE manually by running C:\icm\bin\aaas\jre\j2re-1_4_2_03-windows-i586-p.exe, where "C:\icm" might be a different drive depending on where ICM was installed.
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.