

AAS - Installation Problems - Error installing Java Runtime library

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| Problem Summary | None |
| Error Message | Error installing Java Runtime Library. Install it manually. |
| Possible Cause | Setup.exe automatically installs the Java Runtime Library, if it is not already installed on your machine. If this error message displays, then the JRE cannot be installed by Installshield. |
| Recommended Action | If this error message displays, then the JRE cannot be installed by Installshield. Install the JRE manually by running C:\icm\bin\aaas\jre\j2re-1_4_2_03-windows-i586-p.exe, where "C:\icm" might be a different drive depending on where ICM was installed. |
| Release | Release 7.5(1) and 8.0 |
| Associated CDETS # | None. |