

AAS - Fails to connect to SEI server

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| Problem Summary | AAS fails to connect to SEI server. |
| Error Message | None |
| Possible Cause | <p>The possible causes are:</p> <ul style="list-style-type: none"> • Incorrect IP and/or port specified for SEI CORBA naming service. • Incorrect user name and/or password specified for SEI. • Incorrect or missing SCCS site name. <p>The agents and persons removed from ICM during the AAS installation were not deleted permanently.</p> |
| Recommended Action | <p>Reinstall AAS and enter correct information.</p> <p>Additional recommended actions are:</p> <ul style="list-style-type: none"> • Specify the site name in the SCCS host file. • Specify the port to connect to SEI in the sei.properties file in the server machine. This file can be found at Norte\TAO14\properties\sei.ini • If the AAS is not connecting to the Symposium, the port and the host for Symposium can be set by changing the value for the following registry. Registry: HKLM - SOFTWARE - Cisco Systems, Inc.\ICM\<icminstance>\PGxx\PG\CurrentVersion\AASS\aaS1\AASData\Config\JavaR Current Value = Blank New Value = -Dcom.sun.CORBA.POA.ORBPersistentServerPort=59012 -Dcom.sun.CORBA.ORBServerHost=170.14.5.50Replace 59012 with the client port and 170.14.5.50 to the IP of the AAS. • Do not use the local IP address (127.0.0.1) as an AAS IP address. • Ping the IP address/host of the Symposium server. • Telnet to the IP address/host and Symposium port to see if you can connect. |
| Release | Release 7.5(1) |
| Associated CDETS # | None. |