

**AAS - Fails to connect to SEI server**

<b>Problem Summary</b>	AAS fails to connect to SEI server.
<b>Error Message</b>	None
<b>Possible Cause</b>	<p>The possible causes are:</p> <ul style="list-style-type: none"> <li>• Incorrect IP and/or port specified for SEI CORBA naming service.</li> <li>• Incorrect user name and/or password specified for SEI.</li> <li>• Incorrect or missing SCCS site name.</li> </ul> <p>The agents and persons removed from ICM during the AAS installation were not deleted permanently.</p>
<b>Recommended Action</b>	<p>Reinstall AAS and enter correct information.</p> <p>Additional recommended actions are:</p> <ul style="list-style-type: none"> <li>• Specify the site name in the SCCS host file.</li> <li>• Specify the port to connect to SEI in the sei.properties file in the server machine. This file can be found at Norte\TAO14\properties\sei.ini</li> <li>• If the AAS is not connecting to the Symposium, the port and the host for Symposium can be set by changing the value for the following registry. <ul style="list-style-type: none"> <li>Registry: HKLM - SOFTWARE - Cisco Systems, Inc.\ICM\&lt;icminstance&gt;\PGxx\PG\CurrentVersion\AASS\aaS1\AASData\Config\JavaR</li> <li>Current Value = Blank</li> <li>New Value = -Dcom.sun.CORBA.POA.ORBPersistentServerPort=59012</li> <li>-Dcom.sun.CORBA.ORBServerHost=170.14.5.50Replace 59012 with the client port and 170.14.5.50 to the IP of the AAS.</li> </ul> </li> <li>• Do not use the local IP address (127.0.0.1) as an AAS IP address.</li> <li>• Ping the IP address/host of the Symposium server.</li> <li>• Telnet to the IP address/host and Symposium port to see if you can connect.</li> </ul>
<b>Release</b>	Release 7.5(1)
<b>Associated CDETS #</b>	None.