

## AAS - Error working with Administration & Data Server

<b>Problem Summary</b>	Error working with Administration & Data Server.
<b>Error Message</b>	<p>You may get the following errors when working with Administration &amp; Data Server:</p> <ul style="list-style-type: none"> <li>• Error retrieving records from the ICM/Administration &amp; Data Server. 05:19:11 pg11A-aas1 Error retrieving records from the ICM/Administration &amp; Data Server.</li> <li>• Lost connection to the ICM/Administration &amp; Data Server.</li> <li>• AAS disconnected from the ICM/Administration &amp; Data Server</li> </ul>
<b>Possible Cause</b>	AAS has lost connection to Administration & Data Server.
<b>Recommended Action</b>	<p>Following are the recommended actions:</p> <ul style="list-style-type: none"> <li>• Check the AAS connection with Administration &amp; Data Server.</li> <li>• Ensure that CMS has not crashed.</li> <li>• Check the CMS logs for the lost connection.</li> </ul>
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.