

## AAS - Configuration - AAS gets stuck or times out

<b>Problem Summary</b>	AAS gets stuck or times out trying to login to the Administration & Data Server.
<b>Error Message</b>	None
<b>Possible Cause</b>	The ICM distributor link name is not unique.
<b>Recommended Action</b>	<p>The ICM distributor link names must be unique. If another AAS is running with the same link name, the Administration &amp; Data Server login eventually times out.</p> <p>Using regedit, ensure that the key:</p> <ul style="list-style-type: none"> <li>• Base: HKEY_LOCAL_MACHINE/SOFTWARE/Cisco Systems, Inc./ICM/&lt;ICM instance&gt;/PG&lt;XX&gt;/PG/CurrentVersion/AASS/aas&lt;X&gt;/AASData/Config</li> <li>• Value: AASConAPIRemoteServiceName1 and AASConAPIRemoteServiceName2 are unique and properly configured in the Administration &amp; Data Server. Also, ensure that other AAS installations are similarly configured and do not use duplicate names.</li> <li>• Reinstall the AAS software. Specify the correct IP address/hostname for AAS Side A.</li> </ul>
<b>Release</b>	Release 7.5(1) and 8.0
<b>Associated CDETS #</b>	None.