

## Chat Window Fails to Open in Chat Agent Desktop

<b>Problem Summary</b>	Chat window fails to open after successfully logging in to the Chat Agent Desktop [https:// <uccx_server_fqdn/agentdesktop ].
<b>Error Message</b>	
<b>Possible Cause</b>	The most likely cause is a javascript error in the agent's browser..
<b>Recommended Action</b>	It is unlikely that something can be done to fix this without a code change.
<b>Release</b>	Release 9.0(1)
<b>Associated CDETS #</b>	None