No Way to Resize Columns of Reports

Problem Summary	The column widths in supervisor reports on the chat supervisor desktop UI are fixed. Because the reports have lot of columns, these columns need to be resized for better usability.
Error Message	NA
Possible Cause	NA
Recommended Action	Use the horizontal scroll bar at the bottom of the reports to view the full report.
Release	Release 9.0(1)
Associated CDETS #	CSCtz61360

Double-clicking on the CSQ Entry Shows Detail Window that has the Chat CSQ Details

Problem Summary	On the Supervisor CSQ detail link, when I double-click on the CSQ entry, I get a detail window that shows me the Chat CSQ details.
Error Message	I expected to see details from that CSQ, but in the Contact Center Queue column, CSQs from other places are shown.
Possible Cause	The Chat CSQ Detail table has a column called Contact Service Queue, which indicates the CSQ in which the agent is currently handling a contact (in Busy state). Otherwise, this column is empty. However, agents who are busy might belong to several CSQs and might be handling contacts from another CSQ apart from this one. So, that CSQ name will be displayed in this column. That is the expected behavior.
Recommended Action	Click once on the CSQ entry; do not double-click on it.
Release	Release 9.0(1)
Associated CDETS #	None

Queue Summary Report Behaves Differently than the Reporting Chat CSQ ? Stats Report

Problem Summary	The supervisor Queue Summary Report display sorts the CSQs differently than the Reporting Chat CSQ ? Stats report.
Error Message	The Supervisor Queue Summary Report display sorts the CSQs differently than the Reporting Chat CSQ ? Stats report. One is 1, 2, 3, the other is 3, 2, 1.
Possible Cause	Because there is no sorting done anywhere, reports are rendered on the supervisor UI exactly in the same order as they are sent from the server (which does not do any sorting).
Recommended Action	This is not an issue because supervisor reports do not have a sorting feature.

Release	Release 9.0(1)
Associated CDETS #	None