

Charts do not appear on report

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| Problem Summary | Graphs are not generated in the reports. But all other non graphical information are present |
| Error Message | NA |
| Possible Cause | <p>Following can be possibilities -</p> <ul style="list-style-type: none"> • The issue happens due to the presence of other third party applications that use 'Crystal reports' or 'Crystal dlls'. |
| Recommended Action | <ul style="list-style-type: none"> • Copy 'SSCSDK80.DLL' from 'C:\WINDOWS\System32' folder. • Paste it to 'C:\Program Files\Business Objects\Common\3.5\bin' |
| Release | Release 7.0(1), Release 8.0, Release 8.5 |
| Associated CDETS # | CSCsv30102 |