

**Charts do not appear on report**

<b>Problem Summary</b>	Graphs are not generated in the reports. But all other non graphical information are present
<b>Error Message</b>	NA
<b>Possible Cause</b>	Following can be possibilities - <ul style="list-style-type: none"><li>• The issue happens due to the presence of other third party applications that use 'Crystal reports' or 'Crystal dlls'.</li></ul>
<b>Recommended Action</b>	<ul style="list-style-type: none"><li>• Copy 'SSCSDK80.DLL' from 'C:\WINDOWS\System32' folder.</li><li>• Paste it to 'C:\Program Files\Business Objects\Common\3.5\bin'</li></ul>
<b>Release</b>	Release 7.0(1), Release 8.0, Release 8.5
<b>Associated CDETS #</b>	CSCsv30102