

Changing the time in Cisco Unified CCX machines results in agents getting logged off

Problem Summary	Agents got logged off and Cisco Agent Desktop out-of-service and wrap-up timer delay expired when the time was changed on Cisco Unified CCX.
Error Message	None.
Possible Cause	If wrap-up timers are being used on Cisco Agent Desktops, changing the Cisco Unified CCX time can cause erroneous firings of the timers.
Recommended Action	Do not change the system time on Cisco Unified CCX machines.
Release	Release 7.0(1)
Associated CDETS #	None.