

## Changes made by the administrator have not showed up in Agent Desktop

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| <b>Problem Summary</b>    | The administrator has made changes in Cisco Desktop Administrator, but they are not showing up in Agent Desktop.             |
| <b>Error Message</b>      | None.  |
| <b>Possible Cause</b>     | Changes made in Desktop Administrator do not appear in the client applications until those applications have been restarted. |
| <b>Recommended Action</b> | Restart Agent Desktop.   |
| <b>Release</b>            | CAD Unified CCX 8.5  |
| <b>Associated CDETS #</b> | None.  |