Category:Unified_IC,_Release_8.0

Introduction

This page lists all troubleshooting tips applicable to Unified IC, Release 8.0.

If you encounter the following scenarios, feel free to add to our initial list:

- You find a new, valid tip and would like to share it with other Unified IS users.
- You discover an easier solution/process/workaround to an existing issue.

If you want to ask a question, post a comment, or discuss an issue regarding a specific article:

- 1. Log in
- 2. Navigate to the article in question
- 3. Click the **Discussion** tab at the top of the page
- 4. Edit the Discussion page as described above under Editing
- 5. To start a different thread under a new subheading on the Discussion page, click the + tab at the top of the page instead of the Edit tab.

Navigation

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Add tip: Create Contact Center Troubleshooting Tips