

Category: Cisco\_Unified\_E-Mail/Web\_Interaction\_Manager

 **Note:** To view all other documents for Unified E-Mail Interaction Manager (Unified EIM) or Unified Web Interaction Manager (Unified WIM):

- ◇ **Unified EIM for Unified CCE and Unified CCX**, go to the [Unified EIM index page](#) at Cisco.com.
- ◇ **Unified WIM for Unified CCE and Unified CCX**, go to the [Unified WIM index page](#) at Cisco.com
- ◇ **Unified EIM Analysis Check lists for Unified CCE** go to the [EIM Analysis Check lists](#)

The documents for Unified EIM and Unified WIM are identical as listed in the title of each document.