

### Introduction

This page lists all troubleshooting tips applicable to CTI OS, Release 8.0. The initial list contains the tips listed in the [CTI OS Troubleshooting Guide for Cisco Unified ICM/Contact Center Enterprise & Hosted, Release 8.0](#).

If you encounter the following scenarios, feel free to add to our initial list:

- You find a new, valid tip and would like to share it with other Unified Expert Advisor users.
- You discover an easier solution/process/workaround to an existing issue.

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