

Cannot make configuration changes in HA cluster

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| Problem Summary | Unable to make configuration changes in a high availability cluster when one node is down. |
| Error Message | None. |
| Possible Cause | If one node is down, configuration changes cannot be made because the changes are written to both configuration datastores at the same time. |
| Recommended Action | Do the following: <ol style="list-style-type: none">1. Make sure that the Publisher is the active node. If it is not, use Cisco Unified CCX Administration to make it the active node for all datastores.2. Deactivate CDS and HDS for the inactive node using the Component Activation link. |
| Release | Release 7.0(1) |
| Associated CDETS # | None. |