

Cannot Complete Call Control

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| Problem Summary | After Whisper Announcement plays in a Parent/Child deployment, if you click the Hold, Conference, or Transfer buttons, you receive an error message. You can disconnect the call without problem. |
| Error Message | Operation ... failed |
| Possible Cause | In a Parent/Child deployment, you configured the ECC variable, user.media.id, and used it in the parent routing script. |
| Recommended Action | Remove the ECC variable. This variable is not required by CVP. |
| Release | 8.5(2) |
| Associated CDETS # | N/A |