

Cannot Complete Call Control

Problem Summary	After Whisper Announcement plays in a Parent/Child deployment, if you click the Hold, Conference, or Transfer buttons, you receive an error message. You can disconnect the call without problem.
Error Message	Operation ... failed
Possible Cause	In a Parent/Child deployment, you configured the ECC variable, user.media.id, and used it in the parent routing script.
Recommended Action	Remove the ECC variable. This variable is not required by CVP.
Release	8.5(2)
Associated CETS #	N/A