

Calls to Cisco Unified CCX route points are disconnected

Problem Summary	Callers are disconnected when calling Cisco Unified CCX route points.
Error Message	None.
Possible Cause	The CSQ parameter is not correctly defined in the Cisco Script Application web page.
Recommended Action	From the Cisco Unified CCX Administration web page, choose Applications > Application Management, click the name of the script that corresponds to Cisco Unified CCX, and then enter the name of the configured CSQ in the CSQ field.
Release	Release 7.0(1)
Associated CDETS #	None.