

**Calls to Cisco Unified CCX route points are disconnected**

<b>Problem Summary</b>	Callers are disconnected when calling Cisco Unified CCX route points.
<b>Error Message</b>	None.
<b>Possible Cause</b>	The CSQ parameter is not correctly defined in the Cisco Script Application web page.
<b>Recommended Action</b>	From the Cisco Unified CCX Administration web page, choose Applications > Application Management, click the name of the script that corresponds to Cisco Unified CCX, and then enter the name of the configured CSQ in the CSQ field.
<b>Release</b>	Release 7.0(1)
<b>Associated CDETS #</b>	None.