

Calls\_not\_getting\_transferred\_to\_Route\_Point\_/All\_the\_calls\_are\_getting\_abandoned

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|---------------------------|--|
| <b>Problem Summary</b>    | Calls not getting transferred to Route Point / All the calls are getting abandoned |
| <b>Error Message</b>      | NA   |
| <b>Possible Cause</b>     | The Route Point needs to be configured as one of the dial peer in SIP gateway      |
| <b>Recommended Action</b> | Configure the route Point as one of the dial peer in SIP gateway                   |
| <b>Release</b>            | Release 8.5(1)   |
| <b>Associated CDETS #</b> | NA   |