

Calls fail with CTIERR TIMEOUT=0x8ccc0001::Cti request timed out

Problem Summary	Calls fail with CTIERR TIMEOUT=0x8ccc0001::Cti request timed out.
Error Message	CTIERR TIMEOUT=0x8ccc0001::Cti request timed out seen in MIVR logs.
Possible Cause	Multicast is not supported for CTI.
Recommended Action	Configure the MOH (Music on Hold) for CTI Ports defined in the UCCX server's Call Control Group for Unicast instead of Multicast in CUCM.
Release	Release 7.0(1)
Associated CDETS #	CSCdp20407, CSCsa89504