

## Callers hear a fast busy while calling the JTAPI triggers

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|---------------------------|---|
| <b>Problem Summary</b>    | While calling the JTAPI triggers, callers hear a fast busy.   |
| <b>Error Message</b>      | The following message appears in the MIVR log:<br>%MIVR-SS_TEL-7-UNK:Call.rejected(TRIGGER_MAX_SESSION)             |
| <b>Possible Cause</b>     | Unknown.  |
| <b>Recommended Action</b> | Perform the following steps:<br>1. Delete and the re-add the trigger.<br>2. Restart Cisco Unified CCX Node Manager. |
| <b>Release</b>            | Release 7.0(1)  |
| <b>Associated CDETS #</b> | None.   |