

<Caller Cannot Hear Ringback Tone>

Problem Summary	After initiallly configuring Whisper Announcement for UCCX, the caller cannot hear the ring back tone when Whisper Announcement plays to the agent.
Error Message	None
Possible Cause	Configuration steps were missed.
Recommended Action	For complete configuration instructions, see the Agent Greeting and Whisper Announcement Feature Configuration Guide.
Release	8.5(2)
Associated CDETS #	None